



AUTHORIZED FEDERAL SUPPLY SERVICE  
INFORMATION TECHNOLOGY SCHEDULE PRICELIST  
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY  
EQUIPMENT, SOFTWARE AND SERVICES

GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY  
EQUIPMENT, SOFTWARE and SERVICES

Special Item No. 132-8 Purchase of Equipment  
Special Item No. 132-12 Maintenance, Repair Service and Repair Parts/Spare Parts  
Special Item No. 132-33 Perpetual Software Licenses  
Special Item No. 132-34 Maintenance of Software  
Special Item No. 132-50 Training Courses  
Special Item No. 132-51 Information Technology Professional Services  
Special Item No. 132-60 Authentication Products and Services

**SIN 132-8 PURCHASE OF EQUIPMENT**

FSC CLASS 7010 - SYSTEM CONFIGURATION

FSC CLASS 7025 - INPUT/OUTPUT AND STORAGE DEVICES

**SIN 132-12 - MAINTENANCE OF EQUIPMENT, REPAIR SERVICE, AND REPAIR PARTS/SPARE PARTS (FPDS Code J070 - Maintenance and Repair Service)(Repair Parts/Spare Parts - See FSC Class for basic equipment)**

- Maintenance

**SIN 132-33 - PERPETUAL SOFTWARE LICENSES**

FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE

**SIN 132-34 - MAINTENANCE OF SOFTWARE**

**SIN 132-50 - TRAINING COURSES FOR INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE (FPDS Code U012)**

**SIN 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES**

FPDS Code D301 IT Facility Operation and Maintenance  
FPDS Code D302 IT Systems Development Services  
FPDS Code D306 IT Systems Analysis Services  
FPDS Code D307 Automated Information Systems Design and Integration Services  
FPDS Code D308 Programming Services  
FPDS Code D310 IT Backup and Security Services  
FPDS Code D311 IT Data Conversion Services  
FPDS Code D313 Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services  
FPDS Code D316 IT Network Management Services  
FPDS Code D317 Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services (All other information services belong under Schedule 76)  
FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

**SPECIAL ITEM NO. 132-60 AUTHENTICATION PRODUCTS AND SERVICES (FPDS CODE D399)**

I/O Software, Inc.  
6711 LEE HWY, Suite 214, Arlington, VA  
Tel: 703-738-9267 Fax: 703-852-7914

**www.iosoftware.com**

Contract Number:                     **GS35F0220S**                    

Period Covered by Contract: 1 November 2005 THROUGH 31 October 2010

General Services Administration  
Federal Supply Service

Pricelist current through Modification # \_\_\_\_\_, dated October 2005.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

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## I. INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

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### **SPECIAL NOTICE TO AGENCIES: Small Business Participation**

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service ([www.fss.gsa.gov](http://www.fss.gsa.gov)). The catalogs/pricelists, GSA Advantage!™ and the Federal Supply Service Home Page ([www.fss.gsa.gov](http://www.fss.gsa.gov)) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. Geographic Scope of Contract:

The geographic scope of this contract is the 48 contiguous states, the District of Columbia, Alaska, Hawaii, the U.S. territories and commonwealths and overseas U.S. Government installations.

2. Contractor's Ordering Address and Payment Information:

a. I/O Software, Inc. Ordering Address:

I/O Software, Inc.  
6711 LEE HWY, Suite 214  
Arlington, VA 22205

b. Point of Contact for Ordering Assistance:

Jay Hajeer  
Phone (703) 738-9267  
Fax (703) 852-7914  
Email: [JHAJEER@iosoftware.com](mailto:JHAJEER@iosoftware.com)

c. Payment Information:

- a. Payment may be made by mail to the above ordering address. For wire transfers, the following applies:

Suntrust Bank, Arlington, Virginia  
ABA# 055002707  
Account No.: 1000030742497  
Reference: Contract No. Invoice Number

- b. I/O Software, Inc. will accept the Government purchase card for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Government purchase cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

d. Technical Assistance

For IT Professional Services: (703) 738-9267

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. Statistical Data for Government Ordering Office Completion of Standard Form 279:

- Block 9: G. Order/Modification Under Federal Schedule
- Block 16: Data Universal Numbering System (DUNS) Number: 61-1176744
- Block 30: Type of Contractor – Other Small Business
- Block 31: Woman-Owned Small Business - No
- Block 36: Contractor's Taxpayer Identification Number (TIN): 20-2671070

4a. CAGE Code: 1FDF7

4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB Destination

To be determined by individual delivery order.

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-08	As specified in Task Orders
132-12	As specified in Task Orders
132-33	As specified in Task Orders
132-34	As specified in Task Orders
132-50	As specified in Task Orders
132-51	As specified in Task Orders
132-60	As specified in Task Orders

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. Discounts: Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: Zero days from receipt of invoice or date of acceptance, whichever is later.
- b. Quantity: Offered on orders exceeding 500,000
- d. Government Educational Institutions: Offered the same discounts as all other Government customers.

8. Trade Agreements Act of 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

## 9. Statement Concerning Availability of Export Packing:

Not Applicable.

## 10. Small Requirements:

The minimum amount of services that may be ordered from I/O Software, Inc. on an hourly basis is one day, consisting of eight (8) billable hours, for any single category of labor performed within I/O Software, Inc. facilities. The minimum amount of services that may be ordered is 90 continuous days for any single category of labor performed within customer facilities. The minimum dollar value of software product orders to be issued is \$100.00.

## 11. Maximum Order (All dollar amounts are exclusive of any discount for prompt payment.)

## a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 132-8 - Purchase of Equipment

Special Item Number 132-12 – Maintenance of Equipment, Repair Service, and Repair Parts/Spare Parts

Special Item Number 132-33 - Perpetual Software Licenses

Special Item Number 132-34 – Maintenance of Software

Special Item Number 132-51 - Information Technology (IT) Professional Services

Special Item Number 132-60 – Authentication Products and Services

## b. The Maximum Order value for the following Special Item Numbers (SINs) is \$25,000:

Special Item Number 132-50 - Training Courses

## 12. ORDERING PROCEEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

## a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.

## b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

## 13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS

REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS): Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

#### 14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.

NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.

- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated

funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

16. GSA Advantage!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

#### 19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia.

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

#### 20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

#### 21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

#### 22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

#### 23. SECTION 508 COMPLIANCE.

I/O Software, Inc. will comply with Section 508 as specified in each individual delivery order.

#### 24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:

This order is placed under written authorization from \_\_\_\_\_ dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

**25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)**

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
  - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
  - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

**26. SOFTWARE INTEROPERABILITY.**

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

**27. ADVANCE PAYMENTS**

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

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## II. TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT (SPECIAL ITEM NUMBER 132-8)

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### 1. MATERIAL AND WORKMANSHIP

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

### 2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPAs, telephone orders are permissible.

### 3. TRANSPORTATION OF EQUIPMENT

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

### 4. INSTALLATION AND TECHNICAL SERVICES

a. **INSTALLATION.** When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule: (N/A)

b. **INSTALLATION, DEINSTALLATION, REINSTALLATION.** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

c. **OPERATING AND MAINTENANCE MANUALS.** The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

### 5. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

#### 6. WARRANTY

- a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract. Applicable to domestic locations.
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. **Limitation of Liability.** Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
- d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows:

I/O Software, Inc.  
6711 LEE HWY, Suite 214  
Arlington, VA 22205

#### 7. PURCHASE PRICE FOR ORDERED EQUIPMENT

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

#### 8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

#### 9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

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**III. TERMS AND CONDITIONS APPLICABLE TO MAINTENANCE, REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS FOR GOVERNMENT-OWNED GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT (AFTER EXPIRATION OF GUARANTEE/WARRANTY PROVISIONS AND/OR WHEN REQUIRED SERVICE IS NOT COVERED BY GUARANTEE/WARRANTY PROVISIONS) AND FOR LEASED EQUIPMENT (SPECIAL ITEM NUMBER 132-12)**

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1. SERVICE AREAS

- a. The maintenance and repair service rates listed herein are applicable to any ordering activity location within a 75 mile radius of the Contractor's service points. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the mileage rate or other distance factor shall be stated in paragraphs 8.d and 9.d of this Special Item Number 132-12.
- b. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below:

I/O Software, Inc.  
6711 LEE HWY, Suite 214  
Arlington, VA 22205

2. MAINTENANCE ORDER

- a. Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 132-12). Automatic acceptance of order renewals for maintenance service shall apply for machines which may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the order is not confirmed by the Contractor as prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.
- b. The Contractor shall honor orders for maintenance for the duration of the contract period or a lesser period of time, for the equipment shown in the pricelist. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.
- c. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the ordering activity may extend the original discontinuance date upon written notice to the Contractor, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.
- d. Annual Funding. When annually appropriated funds are cited on a maintenance order, the period of maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.

e. Cross-year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

f. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for continued maintenance will be required if maintenance is to be continued during the subsequent period.

### 3. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS ORDERS

a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.

b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

### 4. LOSS OR DAMAGE

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

### 5. SCOPE

a. The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.

b. Equipment placed under maintenance service shall be in good operating condition.

(1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.

(2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.

(3) If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 132-12 (or outside the scope of this contract).

### 6. RESPONSIBILITIES OF THE ORDERING ACTIVITY

a. Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.

b. Subject to security regulations, the ordering activity shall permit access to the equipment which is to be maintained or repaired.

7. RESPONSIBILITIES OF THE CONTRACTOR

For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.

8. MAINTENANCE RATE PROVISIONS

a. The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.

b. REGULAR HOURS

The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon nine (9) hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the ordering activity location.

c. AFTER HOURS

Should the ordering activity require that maintenance be performed outside of Regular Hours, charges for such maintenance, if any, will be specified in the pricelist. Periods of less than one hour will be prorated to the nearest quarter hour.

d. TRAVEL AND TRANSPORTATION

If any charge is to apply, over and above the regular maintenance rates, because of the distance between the ordering activity location and the Contractor's service area, the charge will be:

Travel time, for those Government locations outside the service areas identified in paragraph 1, shall be billable at Repair Service rates.

e. QUANTITY DISCOUNTS

Quantity discounts from listed maintenance service rates for multiple equipment owned and/or leased by a ordering activity are indicated below:

Quantity Range	Discounts
Identity Capture Livescan Hardware Products	
___ 1 ___ Units	___ 2 ___ %
___ 2-5 ___ Units	___ 6 ___ %
___ 6+ ___ Units	___ 12 ___ %

9. REPAIR SERVICE RATE PROVISIONS

a. CHARGES. Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, the charge for travel or transportation.

b. MULTIPLE MACHINES. When repairs are ordered by a ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.

c. TRAVEL OR TRANSPORTATION

(1) AT THE CONTRACTOR'S SHOP

(a) When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.

(b) The ordering activity should not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.

(2) AT THE ORDERING ACTIVITY LOCATION (Within Established Service Areas)

When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates listed.

(3) AT THE ORDERING ACTIVITY LOCATION (Outside Established Service Areas)

(a) The repair service rates listed for subparagraph (2) above apply, except that a travel charge of 36 and cents per mile for repairmen will apply to the round-trip distance between the geographic limits of the applicable service area and the ordering activity location. Such charge will apply as an additional charge, but it will be limited to one round trip for each request that is made by the ordering activity for repair service, regardless of whether repairs are performed at the ordering activity location or at the Contractor's shop.

(b) When the overall travel charge computed at the above mileage rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.

d. LABOR RATES

(1) REGULAR HOURS

The Regular Hours repair service rates listed herein shall entitle the ordering activity to repair service during the period 8:00 a.m. to 5:00 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location. There shall be no additional charge for repair service which was requested during Regular Hours, but performed outside the Regular Hours defined above, at the convenience of the Contractor.

(2) AFTER HOURS

When the ordering activity requires that repair service be performed outside the Regular Hours defined above, except Sundays and Holidays observed at the ordering activity location, the After Hours repair service rates listed herein shall apply. The Regular Hours rates defined above shall apply when repair service is requested during Regular Hours, but performed After Hours at the convenience of the Contractor.

(3) SUNDAYS AND HOLIDAYS

When the ordering activity requires that repair service be performed on Sundays and Holidays observed at the ordering activity location, the Sundays and Holidays repair service rates listed herein shall apply. When repair service is requested to be performed during Regular Hours and/or After Hours, but is performed at the convenience of the Contractor on Sundays or Holidays observed at the ordering activity location, the Regular Hours and/or After Hours repair service rates, as applicable, shall apply.

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## II. TERMS AND CONDITIONS APPLICABLE TO TERM SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-32), PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-33) AND MAINTENANCE (SPECIAL ITEM NUMBER 132-34) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE

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### 1. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

### 2. GUARANTEE/WARRANTY

- a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. **Limitation of Liability.** Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

### 3. TECHNICAL SERVICES

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number 703-738-9267 for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 8 AM to 5PM EST.

### 4. SOFTWARE MAINTENANCE

- a. Software maintenance service shall include the following:
  - 1) Provision of software updates as they become available from the manufacturer
  - 2) Provision of software upgrades as they become available from the manufacture
  - 3) Provision of hotline technical support services as described in above paragraph 3
- b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). **PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.**

5. PERIODS OF TERM LICENSES (132-32) AND MAINTENANCE (132-34)

- a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.
- b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.
- c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.
- d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

6. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE

This section is not applicable since I/O Software, Inc. is not offering term licenses.

7. TERM LICENSE CESSATION

This section is not applicable since I/O Software, Inc. is not offering term licenses.

8. UTILIZATION LIMITATIONS - (132-32, 132-33, AND 132-34)

- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
  - (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
  - (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.
  - (3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the

licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

(4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of disaster recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

#### 9. SOFTWARE CONVERSIONS - (132-32 AND 132-33)

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license (132-32), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

#### 10. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

#### 11. RIGHT-TO-COPY PRICING

The prices of right-to-copy licenses (also known as site licenses) will be negotiated based upon the number of users covered by each license in accordance with the provisions of Section C.9 Blanket Purchase Agreements, and C.11 Requirements Exceeding the Maximum Order

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### III. TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF TRAINING COURSES FOR GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE (SPECIAL ITEM NUMBER 132-50)

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#### 1. SCOPE

- a. The Contractor shall provide training courses normally available to commercial customers, which will permit ordering activity users to make full, efficient use of general purpose commercial IT products. Training is restricted to training courses for those products within the scope of this solicitation.
- b. The Contractor shall provide training at the Contractor's facility and/or at the ordering activity's location, as agreed to by the Contractor and the ordering activity.

#### 2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPAs) shall be the basis for the purchase of training courses in accordance with the terms of this contract. Orders shall include the student's name, course title, course date and time, and contracted dollar amount of the course.

#### 3. TIME OF DELIVERY

The Contractor shall conduct training on the date (time, day, month, and year) agreed to by the Contractor and the ordering activity.

#### 4. CANCELLATION AND RESCHEDULING

- a. The ordering activity will notify the Contractor at least seventy-two (72) hours before the scheduled training date, if a student will be unable to attend. The Contractor will then permit the ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.
- b. In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified in paragraph a, above, the ordering activity will be liable for the contracted dollar amount of the training course. The Contractor agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.
- c. The ordering activity reserves the right to substitute one student for another up to the first day of class.
- d. In the event the Contractor is unable to conduct training on the date agreed to by the Contractor and the ordering activity, the Contractor must notify the ordering activity at least seventy-two (72) hours before the scheduled training date.

#### 5. FOLLOW-UP SUPPORT

The Contractor agrees to provide each student with unlimited telephone support for a period of one (1) year from the completion of the training course. During this period, the student may contact the Contractor's instructors for refresher assistance and answers to related course curriculum questions.

## 6. PRICE FOR TRAINING

The price that the ordering activity will be charged will be the ordering activity training price in effect at the time of order placement, or the ordering activity price in effect at the time the training course is conducted, whichever is less.

## 7. INVOICES AND PAYMENT

Invoices for training shall be submitted by the Contractor after ordering activity completion of the training course. Charges for training must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

## 8. FORMAT AND CONTENT OF TRAINING

a. The Contractor shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally provided with course offerings. Such documentation will become the property of the student upon completion of the training class.

b. If applicable For hands-on training courses, there must be a one-to-one assignment of IT equipment to students.

c. The Contractor shall provide each student with a Certificate of Training at the completion of each training course.

d. The Contractor shall provide the following information for each training course offered:

- (1) The course title and a brief description of the course content, to include the course format (e.g., lecture, discussion, hands-on training);
- (2) The length of the course;
- (3) Mandatory and desirable prerequisites for student enrollment;
- (4) The minimum and maximum number of students per class;
- (5) The locations where the course is offered;
- (6) Class schedules; and
- (7) Price (per student, per class (if applicable)).

e. For those courses conducted at the ordering activity's location, instructor travel charges (if applicable), including mileage and daily living expenses (e.g., per diem charges) are governed by Pub. L. 99-234 and FAR Part 31.205-46, and are reimbursable by the ordering activity on orders placed under the Multiple Award Schedule, as applicable, in effect on the date(s) the travel is performed. Contractors cannot use GSA city pair contracts. The Industrial Funding Fee does NOT apply to travel and per diem charges.

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## IV. TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)

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### 1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services and Special Item Number 132-52 Electronic Commerce Services apply exclusively to IT/EC Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

### 2. PERFORMANCE INCENTIVES

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

### 3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

### 4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT/EC Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established

Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

The Inspection of Services-Fixed Price (AUG 1996) (Deviation - May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection-Time-and-Materials and Labor-Hour (JAN 1986) (Deviation - May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation - May 2003) Rights in Data - General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/EC Services.

## 9. INDEPENDENT CONTRACTOR

All IT/EC Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

## 10. ORGANIZATIONAL CONFLICTS OF INTEREST

### a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

## 11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/EC services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

## 12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003)) applies to labor-hour orders placed under this contract.

## 13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

## 14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT/EC SERVICES AND PRICING

a. I/O Software, Inc. Overview

I/O Software, Inc. provides diversified professional information technology and systems engineering services to bring a broad variety of advanced technology solutions to civil, and national security needs.

b. I/O Software Technology Service Areas

Based upon both our management and technical expertise, I/O Software, Inc. has selected a comprehensive spectrum of tools and services to effectively address the needs of these managers and agencies.

The service areas span the entire information technology system life cycle and have been grouped below into the categories set forth in I/O Software, Inc. Schedule. They include:

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* Studies and Analyses	FPDS Code D306	IT Systems Analysis Services
	FPDS Code D307	Automated Information Systems Design and Integration Services
	FPDS Code D308	Programming Services
	FPDS Code D310 IT	Backup and Security Services
	FPDS Code D313	Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
* Development	FPDS Code D302	IT Systems Development Services
	FPDS Code D307	Automated Information Systems Design and Integration Services
	FPDS Code D308	Programming Services
	FPDS Code D311	IT Data Conversion Services
	FPDS Code D313	Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
* Integration	FPDS Code D302	IT Systems Development Services
	FPDS Code D307	Automated Information Systems Design and Integration Services
	FPDS Code D308	Millennium Conversion Services (Y2K)
	FPDS Code D310 IT	Backup and Security Services
	FPDS Code D316	IT Network Management Services
* Verification and Testing	FPDS Code D308	Millennium Conversion Services (Y2K)
	FPDS Code D310	IT Backup and Security Services
* Operations and Maintenance	FPDS Code D301	IT Facility Operation and Maintenance
	FPDS Code D310	IT Backup and Security Services

	FPDS Code D316	IT Network Management Services
	FPDS Code D317	Automated News Services, Data Services, or Other Information Services
* Facilities Management	FPDS Code D310	IT Backup and Security Services
	FPDS Code D311	IT Data Conversion Services
	FPDS Code D316	IT Network Management Services
	FPDS Code D317	Automated News Services, Data Services, or Other Information Services
* Training	FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified
* Consulting	FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

**\*Studies and Analyses**

**Description** I/O Software, Inc. helps Government managers to define and document the full complexity of their specific information technology and systems engineering programs; and then define and evaluate alternative solutions using proven analytic and engineering methods.

**\*Development**

**Description** I/O Software, Inc. uses the most up-to-date tools and methodologies to design and implement reliable systems and information management systems of all types and complexities; from single-user systems to enterprise wide applications. Our development work encompasses software, databases, networks, etc.

**\*Integration**

**Description** I/O Software, Inc. provides the engineering skills and experience to help the Government bring component systems and subsystems, technologies and disciplines, together; to yield fully functioning and supported turn-key solutions.

**\*Verification and Testing**

**Description** I/O Software, Inc. provides broad engineering services to ensure that total systems are being defined, developed, implemented, integrated, tested, installed, and supported in a way that effectively and efficiently meets all functional, operational, and engineering criteria.

**\*Operations and Maintenance**

**Description** I/O Software, Inc. provides information technology services to technical laboratories and other major facilities to maximize productivity through efficient operations and effective maintenance of Government systems.

**\*Facilities Management**

**Description** I/O Software, Inc. provides the services needed to effectively and efficiently manage Government computer facilities and other IRM operations. The technical breadth of our staff encompasses all technical and administrative functions; and our depth embraces interim to full-time support.

**\*Consulting**

**Description** I/O Software, Inc. performs both business and scientific consulting to study problems and develop solutions that arise within a niche administrative, technical, or policy arena.

## 17. I/O Software, Inc. Labor Categories and Job Descriptions

I/O Software, Inc. has structured the GSA Information Technology Schedule labor categories to provide clients with the flexibility to acquire the specific skills, education, and experience levels that are appropriate for their tasks. Six categories are identified each with multiple levels which reflect increasing education and/or experience. The categories are:

- Management Staff
- Administrative Staff
- Analytical Staff
- Technical Staff
- Professional Staff
- Consultant Staff

In Section VI (page 16), each category is presented in terms of a broad description, minimum education and general experience, and functional responsibilities. For labor rates, see the *I/O Software, Inc. Pricelist* table on page ??.

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**V. I/O SOFTWARE, INC. LABOR CATEGORY QUALIFICATIONS**

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<b>MANAGEMENT STAFF</b>	
<b>DESCRIPTION:</b>	Individuals requiring the training skills and experience of professional, technical or analytical staff plus extensive management/supervisory experience. Must have experience in technical or managerial experience in information resources management. Equivalent experience may be substituted for a degree.
<b>MINIMUM/ GENERAL EXPERIENCE:</b>	Must have a management background with demonstrated knowledge of a technical discipline.
<b>FUNCTIONAL RESPONSIBILITY:</b>	The Management staff typically is responsible for the technical contract management of programs and projects. Majority of contact with various management levels within operating unit, at other operating units and within the customer community concerning programs/projects, operational decisions, and contractual clarifications.

**Labor Category: Project Leader**

Functional Responsibilities: Manages and directs technical task teams in performing one or more of the tasks described in the Statement of Work. Provides day-to-day technical guidance and leadership to subordinate technical personnel. Meetings with Government officials to discuss and analyze management, technical and business issues related to proposed or ongoing task projects. Develops task plans and related schedules using state-of-the-art project estimating, planning, and management techniques approved by Task Manager.

Education and Experience: Bachelor’s Degree in Computer Science, Engineering, Mathematics, or equivalent, and experience in Information Management, systems analysis & design, or database management. The Bachelor’s Degree is equivalent to 4 years of experience in the Information Technology field.

**Labor Category: Task Manager**

Functional Responsibilities: Organizes, plans, and directs all contractor support activities for assigned task orders in a specific technical/program area. Manages concurrent major task orders in a specific technical/program area. Formulates and reviews task order performance plans and deliverable items. Determines task order costs. Ensures compliance with prescribed technical and managerial standards. Manages the day-to-day activities of assigned projects. Directly supervises personnel working on task orders within their scope. Develops and maintains project performance/status reports. Provides technical direction for resolving problems. Interacts with Government project personnel as needed to maintain a steady flow of communication.

Education and Experience: Master’s Degree in Information Systems Management, Business Administration, Engineering, or related technical field, and experience in the Information Technology field. Master’s Degree is equivalent to 2 years as Project Lead supervising at least 4-5 professionals.

**Labor Category: Program/Project Manager**

Functional Responsibilities: Accountable for all work activities performed on a contract, subcontract, or within a major project. Allocates resources to assigned work and recommends/determines required personnel actions. Provides advice, guidance, and training to subordinates. Responsible/accountable for program/project planning, budgeting, execution, and cost/schedule performance. Interfaces with client, as required, to report program/project status, formally, informally, verbally, and in writing. Responsible and accountable for accurate and timely submission of contract, program, or project deliverables.

Education and Experience: Master’s Degree in Information Systems Management, Business Administration, Engineering, or related technical field, and experience in the Information Technology field. Bachelor’s degree plus formal management assignment as a Program/Project Manager, with direct supervision of assigned technical and administrative staff, is equivalent to the Master’s degree requirement.

<b>Order #</b>	<b>Level</b>	<b>Labor Category</b>	<b>Minimum Education</b>	<b>Minimum Experience</b>
IOS-5300	Level 1	<b>Project Leader</b>	Bachelor's Degree	1 year
IOS-5301	Level 2	<b>Project Leader</b>	Bachelor's Degree	3 years
IOS-5302	Level 3	<b>Project Leader</b>	Bachelor's Degree	5 years
IOS-5303	Level 1	<b>Task Manager</b>	Bachelor's Degree	5 years
IOS-5304	Level 2	<b>Task Manager</b>	Bachelor's Degree	10 years
IOS-5305	Level 3	<b>Task Manager</b>	Master's Degree	15 years
IOS-5306	Level 1	<b>Program/Project Manager</b>	Bachelor's Degree	10 years
IOS-5307	Level 2	<b>Program/Project Manager</b>	Master's Degree	10 years
IOS-5308	Level 3	<b>Program/Project Manager</b>	Master's Degree	15 years

<b>ADMINISTRATIVE STAFF</b>	
<b>DESCRIPTION:</b>	Individuals requiring experience in general office administration using various software packages for word processing, graphic/artist presentations, publications/documentation and spreadsheets. May support either management or project staff. Equivalent experience may be substituted for a degree.
<b>MINIMUM/ GENERAL EXPERIENCE:</b>	Applies general knowledge of standards, concepts, practices, and techniques related to the administrative function(s) in order to accomplish assignments. Understanding of specific job requirements with requisite skills to perform assigned tasks with minimal supervision.
<b>FUNCTIONAL RESPONSIBILITY:</b>	May perform administrative duties related to word processing; travel; data management; project library; document control; document production; technical aide; data entry and computer support such as computer operations; computer technical support; and computer security.

**Labor Category: User Support Specialist**

Functional Responsibilities: Fulfills all user requests and resolving all user complaints. Tracks all telephone requests and responses. Prioritizes and responds to frequently asked questions. Generates daily activity and status reports. Tracks outstanding requests and problems. Coordinates with management and development staff, when necessary, to resolve problems or fulfill requests.

Education and Experience: High school diploma with experience in the Information Technology field or a Bachelor’s Degree in a field related to Information Technology.

<b>Order #</b>	<b>Level</b>	<b>Labor Category</b>	<b>Minimum Education</b>	<b>Minimum Experience</b>
IOS-5000	Level 1	<b>User Support Specialist</b>	High School Diploma	1 year
IOS-5001	Level 2	<b>User Support Specialist</b>	High School Diploma	2 years
IOS-5002	Level 3	<b>User Support Specialist</b>	High School Diploma	3 years
IOS-5003	Level 4	<b>User Support Specialist</b>	Associates Degree	4 years
IOS-5004	Level 5	<b>User Support Specialist</b>	Bachelor's Degree	5 years
IOS-5005	Level 6	<b>User Support Specialist</b>	Bachelor's Degree	6 years

<b>ANALYTICAL STAFF</b>	
<b>DESCRIPTION:</b>	Individuals requiring the training, analytical/programmatic skills and experience to operate within a high-tech environment. Experience in system analysis and implementation of system engineering; or electrical design, design assurance, software engineering, program design and implementation or testing of high tech products and systems. Equivalent experience may be substituted for a degree,
<b>MINIMUM/ GENERAL EXPERIENCE:</b>	The Analytical Staff must possess professional training or equivalent experience in one of the following types of disciplines: computer science; computer systems; decision support; computer security; electronic commerce; business process reengineering; business process analyses; information architecture planning and design; engineering; operations research; modeling and simulation; math; physics; quality assurance; systems analysis; business or management.
<b>FUNCTIONAL RESPONSIBILITY:</b>	The Analytical Staff provides specialized knowledge of system requirements and programming specifications. Designs solutions based on customer needs and technical considerations. Analyzes job tasks, organizational structure and user requirements to provide system-wide solutions. Applies analytical expertise to assist in defining, analyzing, validating and documenting complex operating environments, states of technology and current processes.

**Labor Category: Technical Analyst**

Functional Responsibilities: Analyzes systems and software to determine current capabilities and system functions. Conducts system testing and analyses, and writes technical reports and/or manuals for internal documentation. Analyzes available technical literature, writes descriptive copy, and verifies documentation with related departments. Develops work products for design concepts, effectiveness in meeting user requirements. Utilizes experience in specialty and demonstrates ability to exercise good judgment in the application of knowledge to the solution of difficult tasks. Primary responsibility is to develop work assigned by others in the accomplishment of assigned work.

Education and Experience: Bachelors Degree and related experience.

**Labor Category: Training Analyst**

Functional Responsibilities: Provides on-the-job instruction for an adult educational program, demonstrates, explains, and instructs students in the use/maintenance of equipment, techniques, principles, or instruction with training aids, devices, simulators, or simulations. Analyzes customer/project requirements and needs to design and develop effective training courses and materials. Interprets technical information and translates it into practical language for training and instruction. Assists in the development of large scale training programs. Confers with technical staff members to interpret technical requirements and verify training and instructional material. Conducts classroom/laboratory instruction. Develops, validates, and implements instruments measuring student achievement of learning/training objectives. Provides direction to lower level Training Analysts.

Education and Experience: Bachelors Degree in vocational teaching, instruction, education, or equivalent and experience in related work experience.

**Labor Category: Technical Cost Analyst**

Functional Responsibilities: Assists in the analysis of cost and technical data and the preparation of cost and technical reports in strategic defense related areas. Reviews requests for proposals to identify cost requirements and assist proposal team in developing statements of work. Assists in the preparation of the written portion of contract proposals, the calculation of estimated costs for proposed contract, and following through with the actual tracking of charges to the contract. Assists in the preparation of detailed cost estimates for proposed contracts including direct labor, sub-contract, travel and other related costs. Conducts routine work in computer-based information systems, modeling, operations research, statistics, and analytical trade-off studies. Prepares recurring reports covering cost related activities. Develop special cost worksheets/models for financial and/or task analysis. Performs work under direct supervision.

Education and Experience: Bachelors Degree in engineering or related science, accounting, business, finance, or economics and experience in the Information Technology, BPR or relevant experience.

**Labor Category: Senior Systems Analyst**

Functional Responsibilities: Provides technical leadership and administrative direction for personnel performing software development tasks. Analyzes software to determine current capabilities and system functions. Analyzes business problems for resolution through automation. Conducts system performance modeling and analyses, system reliability/security analyses, and developing the technical strategy for accomplishing objectives. Gathers information from users, defining work problems, and designing computer procedures to resolve the problems. Develops complete specifications for the computer software programs. Reviews work products for correctness, adherence to design concepts, effectiveness in meeting user requirements, and compliance with schedules. Coordinates with contractor management and with technical specialists to ensure problem resolution and user satisfaction. Ensures work complies with applicable standards and follows quality control procedures. Prepares presentations on systems modifications for peers, subordinates, and Government representatives

Education and Experience: Bachelor's Degree in Computer Science or Information Systems, and experience in the Information Technology field. The Bachelor's Degree is equivalent to 4 years of experience in the IT field.

**Labor Category: Senior Enterprise Architect**

Functional Responsibilities: Enterprise Architecture Strategy Development and Tactical Planning, Information Management. Conduct Business Process Improvement Evaluation, Perform Requirements Analysis, Develop EA Implementation Plan. Applies information management techniques and practices in support of business process improvement and business process modernization projects. Applies reverse engineering and reengineering disciplines to develop activity and data modeling, transaction flow analysis to document existing processes. Develops and applies organization-wide information models for use in assisting the design of integrated, shared software and database management systems. Participates in the construct of sound, logical business improvement opportunities consistent with corporate information management guiding principles, cost savings, and open system architecture objectives. Analyzes functional business applications and design specifications for functional activities for the object/entity types that will be required in the Platinum data repository schema.

Education and Experience: Master's Degree in Information Systems Management, Business Administration, Engineering, or related technical field, and experience in the Information Technology, BPR or relevant experience.

**Labor Category: Enterprise Architect**

Functional Responsibilities: Enterprise Architecture Strategy Development and Tactical Planning, Information Management. Conduct Business Process Improvement Evaluation, Perform Requirements Analysis, Develop EA Implementation Plan. Applies information management techniques and practices in support of business process improvement and business process modernization projects. Applies reverse engineering and reengineering disciplines to develop activity and data modeling, transaction flow analysis to document existing processes. Develops and applies organization-wide information models for use in assisting the design of integrated, shared software and database management systems. Participates in the construction of sound, logical business improvement opportunities consistent with corporate information management guiding principles, cost savings, and open system architecture objectives. Analyzes functional business applications and design specifications for functional activities for the object/entity types that will be required in the Platinum data repository schema.

Education and Experience: Master's Degree in Information Systems Management, Business Administration, Engineering, or related technical field, and experience in the Information Technology, BPR or relevant experience.

**Labor Category: Application Architect**

Functional Responsibilities: Responsible for designing and architecting the applications portion of the client's enterprise architectural framework Works closely with client to understand their business/mission needs and system requirements. Maintains ongoing knowledge of new Internet technologies and the ability to apply them where and when needed. Defines and documents the structure, connections and relationships of business processes, organizational work groups, data, applications, user interfaces, applications interfaces, infrastructure and network topology. Helps resolve the architectural links and technology choices to build the model and ensure stakeholders' needs are addressed. Works with Program and Project Managers to aid in coordination of timelines, resources allocation and other activities from an architecture perspective. Performs high to mid-level design for new applications projects and actively monitors all applications developments to ensure compatibility with architectural framework at the applications, data, and technology levels.

Education and Experience: Bachelor's Degree in Computer Science, Engineering, or related technical field plus relevant experience. Master's degree is desirable and is equivalent to 2 years of experience. The Bachelor's Degree is equivalent to 4 years of experience in the Information Technology field.

**Labor Category: Sr. Applications Architect**

Functional Responsibilities: Responsible for designing and architecting the applications portion of the client's enterprise architectural framework Works closely with client to understand their business/mission needs and system requirements. Maintains ongoing knowledge of new Internet technologies and the ability to apply them where and when needed. Defines and documents the structure, connections and relationships of business processes, organizational work groups, data, applications, user interfaces, applications interfaces, infrastructure and network topology. Helps resolve the architectural links and technology choices to build the model and ensure stakeholders' needs are addressed. Works with Program and Project Managers to aid in coordination of timelines, resources allocation and other activities from an architecture perspective. Performs high to mid-level design for new applications projects and actively monitors all applications developments to ensure compatibility with architectural framework at the applications, data, and technology levels.

Education and Experience: Bachelor's Degree in Computer Science, Engineering, or related technical field plus relevant experience. Master's degree is desirable and is equivalent to 2 years of experience. The Bachelor's Degree is equivalent to 4 years of experience in the Information Technology field.

<b>Order #</b>	<b>Level</b>	<b>Labor Category</b>	<b>Minimum Education</b>	<b>Minimum Experience</b>
IOS-5100	Level 1	Technical Analyst	Bachelor's Degree	none
IOS-5101	Level 2	Technical Analyst	Bachelor's Degree	2 years
IOS-5102	Level 3	Technical Analyst	Bachelor's Degree	3 years
IOS-5103	Level 1	Training Analyst	Bachelor's Degree	3 years
IOS-5104	Level 2	Training Analyst	Bachelor's Degree	5 years
IOS-5105	Level 1	Technical Cost Analyst	Bachelor's Degree	5 years
IOS-5106	Level 2	Technical Cost Analyst	Bachelor's Degree	10 years
IOS-5107	Level 1	Sr. Systems Analyst	Bachelor's Degree	5 years
IOS-5108	Level 2	Sr. Systems Analyst	Bachelor's Degree	10 years
IOS-5109	Level 3	Sr. Systems Analyst	Bachelor's Degree	15 years
IOS-5110	Level 1	Enterprise Architect	Bachelor's Degree	5 years
IOS-5111	Level 2	Enterprise Architect	Bachelor's Degree	10 years
IOS-5112	Level 1	Sr. Enterprise Architect	Bachelor's Degree	15 years
IOS-5113	Level 1	Application Architect	Bachelor's Degree	5 years
IOS-5114	Level 2	Sr. Application Architect	Bachelor's Degree	10 years

<b>TECHNICAL STAFF</b>	
<b>DESCRIPTION:</b>	Individuals requiring the training, analytical/programmatic skills and experience to operate within a high-tech environment. Experience in information systems development, functional and data requirements analysis, systems analysis and design, programming, program design, computer software, system security, or LANs/WANs. Equivalent experience may be substituted for a degree.
<b>MINIMUM/ GENERAL EXPERIENCE:</b>	The technical staff must possess technical training or equivalent experience in one of the following types of disciplines: computer science; computer systems; decision support; computer security; electronic commerce; business process reengineering; business process analyses; information architecture planning and design; engineering; operations research; modeling and simulation; math; physics; quality assurance; systems analysis; business or management.
<b>FUNCTIONAL RESPONSIBILITY:</b>	The Technical Staff provides specialized knowledge of complex customer processes and requirements. Applies technical expertise to assist in defining, analyzing, validating, and documenting complex operating environments, states of technology and current engineering processes. Conducts complex technical investigations through advanced research techniques, analysis or development phases of engineering projects.

**Labor Category: Technical Writer**

Functional Responsibilities: Writes technical reports, brochures, and/or manuals for internal documentation, customer reference, or publications. Analyzes available technical literature, writes descriptive copy, and verifies documentation with related departments. May coordinate the production and distribution of material. Utilizes experience in specialty and demonstrates ability to exercise good judgment in the application of knowledge to the solution of difficult tasks. Primary responsibility is to direct work of others in the accomplishment of assigned work.

Education and Experience: Bachelors Degree and related experience.

**Labor Category: Web Engineer**

Functional Responsibilities: Provides technical depth in the development and support of Web sites and systems. Serves as an intermediary and systems integrator between desktops/clients and Web server back-ends, focusing on tuning and leveraging information demand with processing capabilities. Responsible for the information processing performance of the internal/external Webs, typically involving gateway scripting languages and middleware translators plus utilities for creating Web application links to DBMS back ends. Responsible for currency, quality, and integrity of information in internal and external Web sites, ensuring consistency across sites. Works with DBAs and rest of Web Team to refine conceptual system design requirements into technical design consisting of job flows and program specs and solves range of interoperability issues.

Education and Experience: Bachelor's Degree in Computer Science, Engineering or related discipline or the equivalent in four years of directly related work experience. The Bachelor's Degree is equivalent to 4 years of experience in the Information Technology field.

**Labor Category: Web Developer/Programmer**

Functional Responsibilities: Provides specialized technical and business knowledge to multiple application development and enhancement projects utilizing Internet computing architectures. Principal responsibility for creative programming and related maintenance of client's internal and external Web site components, participating in all phases of the development cycle. Collaborate with other in Web Team to define client requirements and system interfaces, assess available technologies, and develop and present solutions. Performs and integrates work at a high level, working in depth in one or more technical areas. May have lead responsibility for subprojects and/or tasks, requiring solid project management and coaching skills. Assesses development objectives and recommends technical approaches to achieve client needs. Capable of operating in a cross-functional environment, applying a broad knowledge of technical functions to accurately anticipate client needs and impacts. Shares responsibility for ensuring on-time delivery and assists in system performance optimization and resolving interoperability issues. Internal consultant on Web-related projects, providing technical guidance, process expertise, and strategic/tactical planning knowledge and experience. Internet/intranet Web design, development, and implementation experience using web-based technologies (e.g., HTML, Perl, CGI (Java or other object languages), relational DBMS, SQL

Education and Experience: Bachelor's Degree in Computer Science, Engineering or related discipline or the equivalent in four years of directly related work experience. The Bachelor's Degree is equivalent to 4 years of experience in the Information Technology field

**Labor Category: Network Engineer**

Functional Responsibilities: Designs, configures, tests, implements and maintains telecommunications and LAN operations support activities. Supports application programmers and users of applications in that environment. Provides technical support in evaluating and resolving network and processor problems. Designs, configures and implements LANs and WANs. Evaluates network performance using hardware and software diagnostic tools. Participates in planning and installation of new networks and ADP software. Evaluates network changes for operational impact.

Education and Experience: Bachelor's Degree and experience in Network Engineering. The Bachelor's Degree is equivalent to 4 years of experience in the Information Technology field.

**Labor Category: Software Engineer**

Functional Responsibilities: Analyzes and studies complex system requirements. Designs software tools and subsystems to support software reuse and domain analyses and manages their implementation. Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques, and Computer Aided Software Engineering (CASE) tools. Interprets software requirements and design specifications to code, and integrates and tests software components. Estimates software development costs and schedule. Reviews existing programs and assists in making refinements,

reducing operating time, and improving current techniques. Supervises software configuration management.

Education and Experience: Bachelor's Degree in Computer Science, Information Systems, Engineering, Business, or related field, and experience in software design and development. The Bachelor's Degree is equivalent to 4 years of experience in the Information Technology field.

**Labor Category: Web Architect**

Functional Responsibilities: Responsible for designing and architecting well-integrated and cost effective solutions for internal and external Webs. Works closely with client to understand their business/mission needs and system requirements. Maintains ongoing knowledge of new Internet technologies and the ability to apply them where and when needed. Defines/designs the Web infrastructure; recommends server operating systems, hardware requirements, and encryption standards for Inter/Intranet communications. Designs and implements intranet strategy for authorization of approved users. Provides technical advice and expertise to Webmasters and Developers in installation, acceptance testing, and evaluation of newly released and beta software. Assist and mentors clients in the design and construction of their Web pages.

Education and Experience: Bachelor's Degree in Computer Science, Engineering, or related technical field, and 8 years of experience in the Information Technology field. Master's degree is desirable and is equivalent to 2 years of experience. The Bachelor's Degree is equivalent experience in the Information Technology field.

**Labor Category: Senior Network Engineer**

Functional Responsibilities: Designs, configures, tests, implements and maintains telecommunications and LAN operations support activities and supporting application programmers and users of applications in that environment. Provides technical support in evaluating and resolving network and processor problems. Designs, configures and implements LANs and WANs. Evaluates network performance using hardware and software diagnostic tools. Plans and installs new networks and ADP software. Evaluates network changes for operational impact.

Education and Experience: Bachelor's Degree and experience in Network Engineering. The Bachelor's Degree is equivalent to 4 years of experience in the Information Technology field.

**Labor Category: Senior Software Engineer**

Functional Responsibilities: Provides technical leadership in software engineering work activities at the program, project levels. Analyzes and studies complex system requirements. Designs software tools and subsystems to support software reuse and domain analyses and manages their implementation. Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques, and Computer Aided Software Engineering (CASE) tools. Interprets software requirements and design specifications to code, and integrates and tests software components. Estimates software development costs and schedule. Reviews existing programs and assists in making refinements, reducing operating time, and improving current techniques. Supervises software configuration management.

Education and Experience: Bachelor's Degree in Computer Science, Information Systems, Engineering, Business, or related field, and experience in software design and development, utilizing state of the art methodologies and CASE tools. The Bachelor's Degree is equivalent to 4 years of experience in the Information Technology field.

<b>Order #</b>	<b>Level</b>	<b>Labor Category</b>	<b>Minimum Education</b>	<b>Minimum Experience</b>
IOS-5500	Level 1	<b>Technical Writer</b>	Associates Degree	3 years
IOS-5501	Level 1	<b>Web Engineer</b>	High School Diploma	4 years
IOS-5502	Level 1	<b>Web Developer/Programer</b>	Bachelor's Degree	1 year
IOS-5503	Level 1	<b>Web Architect</b>	Bachelor's Degree	3 years
IOS-5504	Level 1	<b>Network Engineer</b>	Bachelor's Degree	5 years
IOS-5505	Level 1	<b>Sr. Network Engineer</b>	Bachelor's Degree	7 years
IOS-5506	Level 1	<b>Software Engineer</b>	Bachelor's Degree	9 years
IOS-5507	Level 1	<b>Sr. Software Engineer</b>	Bachelor's Degree	10 years

<b>PROFESSIONAL STAFF</b>	
<b>DESCRIPTION:</b>	Individuals requiring the training, skills and experience of Technical Staff, plus extensive breadth and depth of knowledge in one or more specific domains and normally operating in a management structure which provides sophisticated planning, scheduling, performance tracking, risk management and day-to-day program administration. Equivalent experience may be substituted for a degree.
<b>MINIMUM/ GENERAL EXPERIENCE:</b>	The Professional Staff is generally experienced in one or more specific domains and may have experience as a subject matter expert in a related military or commercial application. Must process training or equivalent experience in one of the following types of disciplines: computer science; computer systems; decision support; computer security; electronic commerce; business process reengineering; business process analyses; information architecture planning and design; engineering; operations research; modeling and simulation; math; physics; quality assurance; systems analysis; business or management.
<b>FUNCTIONAL RESPONSIBILITY:</b>	The Professional Staff must have been or be able to obtain a security clearance at the level of Secret or higher and/or be able to perform in an environment involving special security requirements, as tasks orders may dictate. Demonstrates a broad knowledge of the technical discipline and applies extensive expertise as a generalist. Applies and or develops advanced technologies, scientific principles, theories and concepts in related technical disciplines or in a specialty.

**Labor Category: Systems Engineer**

Functional Responsibilities: Develops and modifies complex systems and develop subsystems to enhance the overall operational system. Applies analytical techniques when gathering information from users, defining work problems, designing a system of computer programs, and developing procedures to resolve the problems. Develops complete specifications to enable computer programmers to prepare required programs. Analyzes methods of approach. Reviews task proposal requirements, gathers information, analyzes data, prepares project synopses, compare alternatives, prepare specifications for programs, resolve processing problems, coordinate work with programmers and orient users to new systems.

Education and Experience: Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, or related field, and experience in a highly specialized field supporting enterprise-specific, customized information management systems, or large-scale systems development and maintenance.

**Labor Category: Sr. Systems Engineer**

Functional Responsibilities: Develops and modifies complex systems and develop subsystems to enhance the overall operational system. Applies analytical techniques when gathering information from users, defining work problems, designing a system of computer programs, and developing procedures to resolve the problems. Develops complete specifications to enable computer programmers to prepare required

programs. Analyzes methods of approach. Reviews task proposal requirements, gathers information, analyzes data, prepares project synopses, compare alternatives, prepare specifications for programs, resolve processing problems, coordinate work with programmers and orient users to new systems.

Education and Experience: Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, or related field, and experience in a highly specialized field supporting enterprise-specific, customized information management systems, or large-scale systems development and maintenance.

<b>Order #</b>	<b>Level</b>	<b>Labor Category</b>	<b>Minimum Education</b>	<b>Minimum Experience</b>
IOS-5400	Level 1	<b>Systems Engineer</b>	Bachelor's Degree	1 year
IOS-5401	Level 2	<b>Systems Engineer</b>	Bachelor's Degree	3 years
IOS-5402	Level 3	<b>Systems Engineer</b>	Bachelor's Degree	5 years
IOS-5403	Level 4	<b>Systems Engineer</b>	Bachelor's Degree	7 years
IOS-5404	Level 5	<b>Systems Engineer</b>	Bachelor's Degree	9 years
IOS-5405	Level 1	<b>Sr. Systems Engineer</b>	Bachelor's Degree	10 years
IOS-5406	Level 2	<b>Sr. Systems Engineer</b>	Master's Degree	12 years
IOS-5407	Level 3	<b>Sr. Systems Engineer</b>	Master's Degree	13 years
IOS-5408	Level 4	<b>Sr. Systems Engineer</b>	Master's Degree	15 years

<b>CONSULTANT STAFF</b>	
<b>DESCRIPTION:</b>	These subject matter experts in the respective concentrations of engineering, science, and finance apply sound analysis, business practices, and scientific expertise to solve a wide variety of customer problems. These may include conducting reengineering efforts of complex financial processes and systems; applying advanced scientific technologies in systems, experiments and demonstrations; and introducing into systems the application of leading edge technological developments. Equivalent experience may be substituted for a degree.
<b>MINIMUM/ GENERAL EXPERIENCE:</b>	Expert in the one of the following areas: business; business management; financial management; systems management; operations research; computer science; engineering; physics; math; behavioral science or related areas. May have published articles or books in field of expertise and/or made presentations at professional conferences.
<b>FUNCTIONAL RESPONSIBILITY:</b>	Assists in developing programs and implementing creative and innovative solutions to the customer's problems. Researches and analyzes customer requirements. Applies expert knowledge to determine accuracy and reasonableness of data. Documents and summarizes the results and develops and recommends creative and innovative solutions to the customer's problems.

**Labor Category: Expert Consultant**

Functional Responsibilities: Provides expert, independent leadership and services in specialized technical areas such as state-of-the art software and hardware. Remains available to all task assignments on an as-needed basis. Interacts with contractor management and Government personnel to ensure that problems are properly defined and that solutions will satisfy the Government's requirements.

Education and Experience: Master's Degree in Computer Science, Engineering, Mathematics, Business Management, or equivalent, and 15 years of experience in the Information Technology field.

**Labor Category: Senior Functional Expert**

Functional Responsibilities: Provides support in highly technical or highly complex environments and/or provides technical leadership and direction. Analyzes user needs to determine functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Identifying resources required for each task.

Education and Experience: Bachelor's Degree in Computer Science, Information Systems, Engineering, Business, or related field, and experience in a highly specialized field supporting enterprise-specific, customized information management systems, or large-scale systems development and maintenance.

<b>Order #</b>	<b>Level</b>	<b>Labor Category</b>	<b>Minimum Education</b>	<b>Minimum Experience</b>
IOS-5200	Level 1	<b>Expert Consultant</b>	Bachelor's Degree	6 years
IOS-5201	Level 2	<b>Expert Consultant</b>	Bachelor's Degree	10 years
IOS-5202	Level 3	<b>Expert Consultant</b>	Bachelor's Degree	12 years
IOS-5203	Level 1	<b>Sr. Functional Expert</b>	Master's Degree	13 years
IOS-5204	Level 2	<b>Sr. Functional Expert</b>	Master's Degree	15 years
IOS-5205	Level 3	<b>Sr. Functional Expert</b>	Master s Degree	16 years
IOS-5206	Level 4	<b>Sr. Functional Expert</b>	Master s Degree	18 years
IOS-5207	Level 5	<b>Sr. Functional Expert</b>	Master s Degree	20 years

**VI. I/O SOFTWARE, INC. IT LABOR CATEGORIES & RATES**

				Year 1
Order #	Level	Labor Category	IOS Category	Contractor Site Rate
IOS-5000	Level 1	User Support Specialist	Administrative Staff	\$ 24.25
IOS-5001	Level 2	User Support Specialist	Administrative Staff	\$ 34.92
IOS-5002	Level 3	User Support Specialist	Administrative Staff	\$ 35.89
IOS-5003	Level 4	User Support Specialist	Administrative Staff	\$ 38.80
IOS-5004	Level 5	User Support Specialist	Administrative Staff	\$ 44.62
IOS-5005	Level 6	User Support Specialist	Administrative Staff	\$ 51.41
IOS-5100	Level 1	Tehchnical Analyst	Analytical Staff	\$ 23.28
IOS-5101	Level 2	Technical Analyst	Analytical Staff	\$ 44.62
IOS-5102	Level 3	Technical Analyst	Analytical Staff	\$ 48.50
IOS-5103	Level 1	Training Analyst	Analytical Staff	\$ 55.29
IOS-5104	Level 2	Training Analyst	Analytical Staff	\$ 61.11
IOS-5105	Level 1	Technical Cost Analyst	Analytical Staff	\$ 64.99
IOS-5106	Level 2	Technical Cost Analyst	Analytical Staff	\$ 72.75
IOS-5107	Level 1	Sr. Systems Analyst	Analytical Staff	\$ 81.48
IOS-5108	Level 2	Sr. Systems Analyst	Analytical Staff	\$ 84.39
IOS-5109	Level 3	Sr. Systems Analyst	Analytical Staff	\$ 93.12
IOS-5110	Level 1	Enterprise Architect	Analytical Staff	\$ 96.03
IOS-5111	Level 2	Enterprise Architect	Analytical Staff	\$ 97.00
IOS-5112	Level 1	Sr Enterprise Architect	Analytical Staff	\$ 113.49
IOS-5113	Level 1	Application Architect	Analytical Staff	\$ 128.04
IOS-5114	Level 2	Sr. Application Architect	Analytical Staff	\$ 161.02
IOS-5200	Level 1	Expert Consultant	Consultant Staff	\$ 118.34
IOS-5201	Level 2	Expert Consultant	Consultant Staff	\$ 148.41
IOS-5202	Level 3	Expert Consultant	Consultant Staff	\$ 161.02
IOS-5203	Level 1	Sr. Functional Expert	Consultant Staff	\$ 173.63
IOS-5204	Level 2	Sr. Functional Expert	Consultant Staff	\$ 210.49
IOS-5205	Level 3	Sr. Functional Expert	Consultant Staff	\$ 211.46
IOS-5206	Level 4	Sr. Functional Expert	Consultant Staff	\$ 235.71
IOS-5207	Level 5	Sr. Functional Expert	Consultant Staff	\$ 289.06
IOS-5300	Level 1	Project Leader	Management Staff	\$ 58.20
IOS-5301	Level 2	Project Leader	Management Staff	\$ 68.87
IOS-5302	Level 3	Project Leader	Management Staff	\$ 84.39
IOS-5303	Level 4	Task Manager	Management Staff	\$ 92.15
IOS-5304	Level 5	Task Manager	Management Staff	\$ 101.85
IOS-5305	Level 6	Task Manager	Management Staff	\$ 123.19
IOS-5306	Level 7	Program/Project Manager	Management Staff	\$ 133.86
IOS-5307	Level 8	Program/Project Manager	Management Staff	\$ 151.32
IOS-5308	Level 9	Program/Project Manager	Management Staff	\$ 162.96

				Year 1
Order #	Level	Labor Category	IOS Category	Contractor Site Rate
IOS-5400	Level 1	Systems Engineer	Professional Staff	\$ 54.32
IOS-5401	Level 2	Systems Engineer	Professional Staff	\$ 64.02
IOS-5402	Level 3	Systems Engineer	Professional Staff	\$ 69.84
IOS-5403	Level 4	Systems Engineer	Professional Staff	\$ 75.66
IOS-5404	Level 1	Sr. Functional Expert	Professional Staff	\$ 86.33
IOS-5405	Level 2	Sr. Functional Expert	Professional Staff	\$ 103.79
IOS-5406	Level 1	Sr. Systems Engineer	Professional Staff	\$ 119.31
IOS-5407	Level 2	Sr. Systems Engineer	Professional Staff	\$ 140.65
IOS-5408	Level 3	Sr. Systems Engineer	Professional Staff	\$ 166.84
IOS-5500	Level 1	Technicial Writer	Technical Staff	\$ 30.07
IOS-5501	Level 1	Web Engineer	Technical Staff	\$ 39.77
IOS-5502	Level 1	Web Developer/Programmer	Technical Staff	\$ 46.56
IOS-5503	Level 1	Web Architect	Technical Staff	\$ 58.20
IOS-5504	Level 1	Network Engineer	Technical Staff	\$ 69.84
IOS-5505	Level 1	Sr. Network Engineer	Technical Staff	\$ 88.27
IOS-5506	Level 1	Software Engineer	Technical Staff	\$ 101.85
IOS-5507	Level 1	Sr. Software Engineer	Technical Staff	\$ 130.95

VII. I/O SOFTWARE, INC. PRODUCTS

SIN	SECTION DESCRIPTION	IOS ORDER NUMBER	PRODUCT DESCRIPTION	Price
132-33	BIOMETRICS SYSTEMS	G-SS45UL-ON-25	SecureSuite XS Server User license 25 User license packs - option for SecureSuite XS Server to authenticate additional users that use authentication devices such as fingerprint readers, tokens, or smart cards. Download Only	\$ 451.00
132-33	BIOMETRICS SYSTEMS	G-SS45UL-CD-50	SecureSuite XS Server User license 50 User license packs - option for SecureSuite XS Server to authenticate additional users that use authentication devices such as fingerprint readers, tokens, or smart cards. Complete CD	\$ 872.00
132-33	BIOMETRICS SYSTEMS	G-SS45UL-ON-50	SecureSuite XS Server User license 50 User license packs - option for SecureSuite XS Server to authenticate additional users that use authentication devices such as fingerprint readers, tokens, or smart cards. Download Only	\$ 857.00
132-33	BIOMETRICS SYSTEMS	G-SS45UL-CD-100	SecureSuite XS Server User license 100 User license packs - option for SecureSuite XS Server to authenticate additional users that use authentication devices such as fingerprint readers, tokens, or smart cards. Complete CD	\$ 1,644.00
132-33	BIOMETRICS SYSTEMS	G-SS45UL-ON-100	SecureSuite XS Server User license 100 User license packs - option for SecureSuite XS Server to authenticate additional users that use authentication devices such as fingerprint readers, tokens, or smart cards. Download Only	\$ 1,629.00
132-33	BIOMETRICS SYSTEMS	G-SS45UL-CD-250	SecureSuite XS Server User license 250 User license packs - option for SecureSuite XS Server to authenticate additional users that use authentication devices such as fingerprint readers, tokens, or smart cards. Complete CD	\$ 3,884.00
132-33	BIOMETRICS SYSTEMS	G-SS45UL-ON-250	SecureSuite XS Server User license 250 User license packs - option for SecureSuite XS Server to authenticate additional users that use authentication devices such as fingerprint readers, tokens, or smart cards. Download Only	\$ 3,869.00
132-33	BIOMETRICS SYSTEMS	G-SS45UL-CD-500	SecureSuite XS Server User license 500 User license packs - option for SecureSuite XS Server to authenticate additional users that use authentication devices such as fingerprint readers, tokens, or smart cards. Complete CD	\$ 7,366.00
132-33	BIOMETRICS SYSTEMS	G-SS45UL-ON-500	SecureSuite XS Server User license 500 User license packs - option for SecureSuite XS Server to authenticate additional users that use authentication devices such as fingerprint readers, tokens, or smart cards. Download Only	\$ 7,351.00
132-33	BIOMETRICS SYSTEMS	G-SS45UL-CD-1K	SecureSuite XS Server User license 1K User license packs - option for SecureSuite XS Server to authenticate additional users that use authentication devices such as fingerprint readers, tokens, or smart cards. Complete CD	\$ 13,982.00
132-33	BIOMETRICS SYSTEMS	G-SS45UL-ON-1K	SecureSuite XS Server User license 1K User license packs - option for SecureSuite XS Server to authenticate additional users that use authentication devices such as fingerprint readers, tokens, or smart cards. Download Only	\$ 13,967.00
132-33	BIOMETRICS SYSTEMS	G-SS45UL-CD-5K	SecureSuite XS Server User license 5K User license packs - option for SecureSuite XS Server to authenticate additional users that use authentication devices such as fingerprint readers, tokens, or smart cards. Complete CD	\$ 63,040.00
132-33	BIOMETRICS SYSTEMS	G-SS45UL-ON-5K	SecureSuite XS Server User license 5K User license packs - option for SecureSuite XS Server to authenticate additional users that use authentication devices such as fingerprint readers, tokens, or smart cards. Download Only	\$ 63,025.00
132-33	BIOMETRICS SYSTEMS	G-SS45UL-CD-10K	SecureSuite XS Server User license 10K User license packs - option for SecureSuite XS Server to authenticate additional users that use authentication devices such as fingerprint readers, tokens, or smart cards. Complete CD	\$ 119,760.00
132-33	BIOMETRICS SYSTEMS	G-SS45UL-ON-10K	SecureSuite XS Server User license 10K User license packs - option for SecureSuite XS Server to authenticate additional users that use authentication devices such as fingerprint readers, tokens, or smart cards. Download Only	\$ 119,747.00
132-33	BIOMETRICS SYSTEMS	G-SS45PL-CD-S	SecureSuite XS Server Enables administration to centrally manage Windows 2000 or 2003 Server user credentials with strong authentication devices such as fingerprint readers, tokens, or smart cards. Loaded with a comprehensive set of tools such as enhanced	\$ 1,510.00
132-33	BIOMETRICS SYSTEMS	G-SS45PL-ON-S	SecureSuite XS Server Enables administration to centrally manage Windows 2000 or 2003 Server user credentials with strong authentication devices such as fingerprint readers, tokens, or smart cards. Loaded with a comprehensive set of tools such as enhanced	\$ 1,495.00
132-33	BIOMETRICS SYSTEMS	G-SS45PL-CD-SE	EAP Server Module An add on module to SecureSuite XS Server that allows the use of biometric and other strong authentication devices to applications using Microsoft EAP, VPN and RAS connections. Complete CD	\$ 1,015.00
132-33	BIOMETRICS SYSTEMS	G-SS45PL-ON-SE	EAP Server Module An add on module to SecureSuite XS Server that allows the use of biometric and other strong authentication devices to applications using Microsoft EAP, VPN and RAS connections. Download Only	\$ 995.00
132-33	BIOMETRICS SYSTEMS	G-ST45PL-CD-C	SecureTec AP Client A run time license for each workstation using an application developed with the SecureTec SDK. If The workstation is using SecureSuite XS a SecureTec AP license in not required. Complete CD	\$ 33.00
132-33	BIOMETRICS SYSTEMS	G-ST45PL-ON-C	SecureTec AP Client A run time license for each workstation using an application developed with the SecureTec SDK. If The workstation is using SecureSuite XS a SecureTec AP license in not required. Download Only	\$ 18.00

SIN	SECTION DESCRIPTION	IOS ORDER NUMBER	PRODUCT DESCRIPTION	Price
132-33	BIOMETRICS SYSTEMS	G-ST45PL-CD-S	SecureTec AP Server Allows centralized administration to a server for those customized applications written with SecureTec SDK. Complete CD	\$ 5,510.00
132-33	BIOMETRICS SYSTEMS	G-ST45PL-ON-S	SecureTec AP Server Allows centralized administration to a server for those customized applications written with SecureTec SDK. Download Only	\$ 4,495.00
132-33	BIOMETRICS SYSTEMS	G-ST45PL-CD-S	SecureTec SDK I/O Software's development kit for VARS or SI's that no longer rely on just password authentication for their software. SecureTec SDK will allow the developer to easily add a variety of fingerprint, token or smartcard authentication devices	\$ 5,510.00
132-33	BIOMETRICS SYSTEMS	G-ST45PL-ON-S	SecureTec SDK I/O Software's development kit for VARS or SI's that no longer rely on just password authentication for their software. SecureTec SDK will allow the developer to easily add a variety of fingerprint, token or smartcard authentication devices	\$ 4,495.00
132-33	Livescan Solution	ICS-CS01-EN003	Identity Capture Station - Civil Solution - Basic I/O Software Identity Capture Suite software (Windows XP) for Civil Background flat fingerprint impression capture and other Biometrics in a solution from hardware scanners and software. Personal Identity V	\$ 15,268.00
132-33	Livescan Solution	ICS-CS01-EN001	Identity Capture Station - Civil Solution - Silver I/O Software Identity Capture Suite software (Windows XP) for Civil Background flat fingerprint impression capture and other Biometrics in a solution from hardware scanners and software options includes EF	\$ 17,368.00
132-33	Livescan Solution	ICS-CS01-EN002	Identity Capture Station - Civil Solution - Gold I/O Software Identity Capture Suite software (Windows XP) for Civil Background flat fingerprint impression capture and other Biometrics in a solution from hardware scanners and software with options to inclu	\$ 24,148.00
132-33	Livescan Component Software	ICS-WSQ-A	Quantity 1-10 WSQ by Aware Highly optimized and FBI certified implementation of the FBI's WSQ fingerprint image compression/decompression algorithm. Includes Aware Finger Image Quality API.	\$ 995.00
132-33	Livescan Component Software	ICS-WSQ-B	Quantity 11-50 WSQ by Aware Highly optimized and FBI certified implementation of the FBI's WSQ fingerprint image compression/decompression algorithm. Includes Aware Finger Image Quality API.	\$ 695.00
132-33	Livescan Component Software	ICS-WSQ-C	Quantity 51-100 WSQ by Aware Highly optimized and FBI certified implementation of the FBI's WSQ fingerprint image compression/decompression algorithm. Includes Aware Finger Image Quality API.	\$ 395.00
132-33	Livescan Component Software	ICS-WSQ-D	Quantity 101-250 WSQ by Aware Highly optimized and FBI certified implementation of the FBI's WSQ fingerprint image compression/decompression algorithm. Includes Aware Finger Image Quality API.	\$ 250.00
132-33	Livescan Component Software	ICS-WSQ-E	Quantity 251-500 WSQ by Aware Highly optimized and FBI certified implementation of the FBI's WSQ fingerprint image compression/decompression algorithm. Includes Aware Finger Image Quality API.	\$ 200.00
132-33	Livescan Component Software	ICS-WSQ1K-A	Quantity 1-10 WSQ1000 Combined library that includes Aware FBI-Compliance JPEG2000. Provides all functionality required to build a 1000 ppi workstation fully compliant with the new JPEG specification. WSQ1000 enables efficient transcoding from 1000 ppi J	\$ 995.00
132-33	Livescan Component Software	ICS-WSQ1K-B	Quantity 11-50 WSQ1000 Combined library that includes Aware FBI-Compliance JPEG2000. Provides all functionality required to build a 1000 ppi workstation fully compliant with the new JPEG specification. WSQ1000 enables efficient transcoding from 1000 ppi	\$ 695.00
132-33	Livescan Component Software	ICS-WSQ1K-C	Quantity 51-100 WSQ1000 Combined library that includes Aware FBI-Compliance JPEG2000. Provides all functionality required to build a 1000 ppi workstation fully compliant with the new JPEG specification. WSQ1000 enables efficient transcoding from 1000 ppi	\$ 395.00
132-33	Livescan Component Software	ICS-WSQ1K-D	Quantity 11-50 WSQ1000 Combined library that includes Aware FBI-Compliance JPEG2000. Provides all functionality required to build a 1000 ppi workstation fully compliant with the new JPEG specification. WSQ1000 enables efficient transcoding from 1000 ppi	\$ 250.00

SIN	SECTION DESCRIPTION	IOS ORDER NUMBER	PRODUCT DESCRIPTION	Price
132-33	Livescan Component Software	ICS-WSQ1K-E	Quantity 11-50 WSQ1000 Combined library that includes Aware FBI-Compliance JPEG2000. Provides all functionality required to build a 1000 ppi workstation fully compliant with the new JPEG specification. WSQ1000 enables efficient transcoding from 1000 ppi	\$ 200.00
132-33	Livescan Component Software	ICS-NISTPACK-WK-A	Quantity 1-10 NISTPack Workstation Provides reading, writing, editing and validation of NIST or EFTS files that are compliant with the standard ANSI/NIST-ITL 1-2000, "Data Format for the Interchange of Fingerprint, Facial, & Scar Mark & Tattoo Information	\$ 1,750.00
132-33	Livescan Component Software	ICS-NISTPACK-WK-B	Quantity 11-50 NISTPack Workstation Provides reading, writing, editing and validation of NIST or EFTS files that are compliant with the standard ANSI/NIST-ITL 1-2000, "Data Format for the Interchange of Fingerprint, Facial, & Scar Mark & Tattoo Informatio	\$ 1,225.00
132-33	Livescan Component Software	ICS-NISTPACK-WK-C	Quantity 51-100 NISTPack Workstation Provides reading, writing, editing and validation of NIST or EFTS files that are compliant with the standard ANSI/NIST-ITL 1-2000, "Data Format for the Interchange of Fingerprint, Facial, & Scar Mark & Tattoo Informati	\$ 700.00
132-33	Livescan Component Software	ICS-NISTPACK-WK-D	Quantity 101-250 NISTPack Workstation Provides reading, writing, editing and validation of NIST or EFTS files that are compliant with the standard ANSI/NIST-ITL 1-2000, "Data Format for the Interchange of Fingerprint, Facial, & Scar Mark & Tattoo Informat	\$ 438.00
132-33	Livescan Component Software	ICS-NISTPACK-WK-D	Quantity 251-500 NISTPack Workstation Provides reading, writing, editing and validation of NIST or EFTS files that are compliant with the standard ANSI/NIST-ITL 1-2000, "Data Format for the Interchange of Fingerprint, Facial, & Scar Mark & Tattoo Informat	\$ 350.00
132-33	Livescan Component Software	ICS-NISTPACK-WKP-A	Quantity 1-10 NISTPack with AccuPrint Workstation Combines the functionality of NISTPack workstation with the ability to print FBI-IQS certified fingerprint images, ten-print card graphics, and biographic data to an off-the-shelf laser printer	\$ 2,350.00
132-33	Livescan Component Software	ICS-NISTPACK-WKP-B	Quantity 11-50 NISTPack with AccuPrint Workstation Combines the functionality of NISTPack workstation with the ability to print FBI-IQS certified fingerprint images, ten-print card graphics, and biographic data to an off-the-shelf laser printer	\$ 1,645.00
132-33	Livescan Component Software	ICS-NISTPACK-WKP-C	Quantity 51-100 NISTPack with AccuPrint Workstation Combines the functionality of NISTPack workstation with the ability to print FBI-IQS certified fingerprint images, ten-print card graphics, and biographic data to an off-the-shelf laser printer	\$ 940.00
132-33	Livescan Component Software	ICS-NISTPACK-WKP-D	Quantity 101-250 NISTPack with AccuPrint Workstation Combines the functionality of NISTPack workstation with the ability to print FBI-IQS certified fingerprint images, ten-print card graphics, and biographic data to an off-the-shelf laser printer	\$ 588.00
132-33	Livescan Component Software	ICS-NISTPACK-WKP-E	Quantity 251-500 NISTPack with AccuPrint Workstation Combines the functionality of NISTPack workstation with the ability to print FBI-IQS certified fingerprint images, ten-print card graphics, and biographic data to an off-the-shelf laser printer	\$ 470.00
132-33	Livescan Component Software	ICS-ACCUPRINT-WK-A	Quantity 1-10 Provides the ability to print FBI-IQS certified fingerprint images, ten-print card graphics and biographic data to an off-the-shelf laser printer. Does not include support for NIST files or WSQ images.	\$ 1,200.00
132-33	Livescan Component Software	ICS-ACCUPRINT-WK-B	Quantity 11-50 AccuPrint Workstation Provides the ability to print FBI-IQS certified fingerprint images, ten-print card graphics and biographic data to an off-the-shelf laser printer. Does not include support for NIST files or WSQ images.	\$ 840.00
132-33	Livescan Component Software	ICS-ACCUPRINT-WK-C	Quantity 51-100 AccuPrint Workstation Provides the ability to print FBI-IQS certified fingerprint images, ten-print card graphics and biographic data to an off-the-shelf laser printer. Does not include support for NIST files or WSQ images.	\$ 480.00
132-33	Livescan Component Software	ICS-ACCUPRINT-WK-D	Quantity 101-250 AccuPrint Workstation Provides the ability to print FBI-IQS certified fingerprint images, ten-print card graphics and biographic data to an off-the-shelf laser printer. Does not include support for NIST files or WSQ images.	\$ 300.00
132-33	Livescan Component Software	ICS-ACCUPRINT-WK-E	Quantity 251-500 AccuPrint Workstation Provides the ability to print FBI-IQS certified fingerprint images, ten-print card graphics and biographic data to an off-the-shelf laser printer. Does not include support for NIST files or WSQ images.	\$ 240.00
132-33	Livescan Component Software	ICS-ACCUSCAN-MOD-A	Quantity 1-50 AccuSacr Flat Bed Scanner Module Provides FBI-IQS certified scanning of inked ten-print or palm-print cards through off-the-shelf scanners. This software is an add-on module to NISTPack and is not sold separately.	\$ 400.00

SIN	SECTION DESCRIPTION	IOS ORDER NUMBER	PRODUCT DESCRIPTION	Price
132-33	Livescan Component Software	ICS-ACCUSCAN-MOD-B	Quantity 51-100 AccuSacr Flat Bed Scanner Module Provides FBI-IQS certified scanning of inked ten-print or palm-print cards through off-the-chelf scanners. This software is an add-on module to NISTPack and is not sold separately.	\$ 280.00
132-33	Livescan Component Software	ICS-ACCUSCAN-MOD-C	Quantity 101-250 AccuSacr Flat Bed Scanner Module Provides FBI-IQS certified scanning of inked ten-print or palm-print cards through off-the-chelf scanners. This software is an add-on module to NISTPack and is not sold separately.	\$ 238.00
132-33	Livescan Component Software	ICS-ACCUSCAN-MOD-D	Quantity 251-500 AccuSacr Flat Bed Scanner Module Provides FBI-IQS certified scanning of inked ten-print or palm-print cards through off-the-chelf scanners. This software is an add-on module to NISTPack and is not sold separately.	\$ 191.00
132-33	Livescan Component Software	ICS-SEQCHECK-MOD-A	Quantity 1-50 SequenceCheck Provides matching of finger images across a set of ten-prints to detect the misplacement of fingers before submission to an AFIS database. Includes Aware Hand and Finger segmenter and Finger image quality API.	\$ 400.00
132-33	Livescan Component Software	ICS-SEQCHECK-MOD-B	Quantity 51-100 SequenceCheck Provides matching of finger images across a set of ten-prints to detect the misplacement of fingers before submission to an AFIS database. Includes Aware Hand and Finger segmenter and Finger image quality API.	\$ 280.00
132-33	Livescan Component Software	ICS-SEQCHECK-MOD-C	Quantity 101-250 SequenceCheck Provides matching of finger images across a set of ten-prints to detect the misplacement of fingers before submission to an AFIS database. Includes Aware Hand and Finger segmenter and Finger image quality API.	\$ 238.00
132-33	Livescan Component Software	ICS-SEQCHECK-MOD-D	Quantity 251-500 SequenceCheck Provides matching of finger images across a set of ten-prints to detect the misplacement of fingers before submission to an AFIS database. Includes Aware Hand and Finger segmenter and Finger image quality API.	\$ 191.00
132-33	Livescan Component Software	ICS-NISTPACK-SR-A	Quantity 1-2 NISTPack Server Provides centralized processing of NIST or EFTS files. Enables systems that receive NIST files or data from multiple remote machines to build, parse, and validate standard compliant data.	\$ 9,990.00
132-33	Livescan Component Software	ICS-NISTPACK-SR-B	Quantity 3-10 NISTPack Server Provides centralized processing of NIST or EFTS files. Enables systems that receive NIST files or data from multiple remote machines to build, parse, and validate standard compliant data.	\$ 4,995.00
132-33	Livescan Component Software	ICS-NISTPACK-SR-B	Quantity 11-50 NISTPack Server Provides centralized processing of NIST or EFTS files. Enables systems that receive NIST files or data from multiple remote machines to build, parse, and validate standard compliant data.	\$ 3,496.00
132-33	Livescan Component Software	ICS-NISTPACK-SR-D	Quantity 51-100 NISTPack Server Provides centralized processing of NIST or EFTS files. Enables systems that receive NIST files or data from multiple remote machines to build, parse, and validate standard compliant data.	\$ 1,998.00
132-33	Livescan Component Software	ICS-NISTPACK-SR-E	Quantity 101+ NISTPack Server Provides centralized processing of NIST or EFTS files. Enables systems that receive NIST files or data from multiple remote machines to build, parse, and validate standard compliant data.	\$ 1,249.00
132-33	Livescan Component Software	ICS-ACCUPRINT-SR-A	Quantity 1-10 AccuPrint Server Provides centralized printing of FBI-IQS compliant fingerprint images, ten-print card graphics and biographic data.	\$ 9,990.00
132-33	Livescan Component Software	ICS-NISTPACK-SR-B	Quantity 11-50 AccuPrint Server Provides centralized printing of FBI-IQS compliant fingerprint images, ten-print card graphics and biographic data.	\$ 4,995.00
132-33	Livescan Component Software	ICS-NISTPACK-SR-B	Quantity 51-100 AccuPrint Server Provides centralized printing of FBI-IQS compliant fingerprint images, ten-print card graphics and biographic data.	\$ 3,496.00
132-33	Livescan Component Software	ICS-NISTPACK-SR-D	Quantity 101+ AccuPrint Server Provides centralized printing of FBI-IQS compliant fingerprint images, ten-print card graphics and biographic data.	\$ 1,998.00
132-34	BIOMETRICS SYSTEMS	G-SS45PL-WSF-MHD	SecureSuite XS Workstation Maintenance Help Desk - Phone support + knowledge base + updates	\$ 9.75
132-34	BIOMETRICS SYSTEMS	G-SS45PL-WSF-M9/5	SecureSuite XS Workstation Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 13.00

SIN	SECTION DESCRIPTION	IOS ORDER NUMBER	PRODUCT DESCRIPTION	Price
132-34	BIOMETRICS SYSTEMS	G-SS45PL-WSF-M24/7	SecureSuite XS Workstation Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 16.25
132-34	BIOMETRICS SYSTEMS	G-SS45PL-WSF-W9/5	SecureSuite XS Workstation Maintenance 9/5 - Email support	\$ 3.90
132-34	BIOMETRICS SYSTEMS	G-SS45PL-WSF-W24/7	SecureSuite XS Workstation Maintenance 24/7 - Email support + Software updates	\$ 7.80
132-34	BIOMETRICS SYSTEMS	G-SS45UL-WSL-MHD	SecureSuite XS Logon Maintenance Help Desk - Phone support + knowledge base + updates	\$ 4.35
132-34	BIOMETRICS SYSTEMS	G-SS45UL-WSL-M9/5	SecureSuite XS Logon Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 5.80
132-34	BIOMETRICS SYSTEMS	G-SS45UL-WSL-M24/7	SecureSuite XS Logon Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 7.25
132-34	BIOMETRICS SYSTEMS	G-SS45UL-WSL-W9/5	SecureSuite XS Logon Maintenance 9/5 - Email support	\$ 1.74
132-34	BIOMETRICS SYSTEMS	G-SS45UL-WSL-W24/7	SecureSuite XS Logon Maintenance 24/7 - Email support + Software updates	\$ 3.48
132-34	BIOMETRICS SYSTEMS	G-SS45UL-WSLU-MHD	SecureSuite XS Lite Upgrade Maintenance Help Desk - Phone support + knowledge base + updates	\$ 5.25
132-34	BIOMETRICS SYSTEMS	G-SS45UL-WSLU-M9/5	SecureSuite XS Lite Upgrade Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 7.00
132-34	BIOMETRICS SYSTEMS	G-SS45UL-WSLU-M24/7	SecureSuite XS Lite Upgrade Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 8.75
132-34	BIOMETRICS SYSTEMS	G-SS45UL-WSLU-W9/5	SecureSuite XS Lite Upgrade Maintenance 9/5 - Email support	\$ 2.10
132-34	BIOMETRICS SYSTEMS	G-SS45UL-WSLU-W24/7	SecureSuite XS Lite Upgrade Maintenance 24/7 - Email support + Software updates	\$ 4.20
132-34	BIOMETRICS SYSTEMS	G-SS45UL-CC-MHD	Citrix Client Module Maintenance Help Desk - Phone support + knowledge base + updates	\$ 2.25
132-34	BIOMETRICS SYSTEMS	G-SS45UL-CC-M9/5	Citrix Client Module Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 3.00
132-34	BIOMETRICS SYSTEMS	G-SS45UL-CC-M24/7	Citrix Client Module Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 3.75
132-34	BIOMETRICS SYSTEMS	G-SS45UL-CC-W9/5	Citrix Client Module Maintenance 9/5 - Email support	\$ 0.90
132-34	BIOMETRICS SYSTEMS	G-SS45UL-CC-W24/7	Citrix Client Module Maintenance 24/7 - Email support + Software updates	\$ 1.80
132-34	BIOMETRICS SYSTEMS	G-SS45UL-5-MHD	SecureSuite XS Server User license- 5 User license packs Maintenance Help Desk - Phone support + knowledge base + updates	\$ 15.00
132-34	BIOMETRICS SYSTEMS	G-SS45UL-5-M9/5	SecureSuite XS Server User license- 5 User license packs Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 20.00
132-34	BIOMETRICS SYSTEMS	G-SS45UL-5-M24/7	SecureSuite XS Server User license- 5 User license packs Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 25.00
132-34	BIOMETRICS SYSTEMS	G-SS45UL-5-W9/5	SecureSuite XS Server User license- 5 User license packs Maintenance 9/5 - Email support	\$ 6.00
132-34	BIOMETRICS SYSTEMS	G-SS45UL-5-W24/7	SecureSuite XS Server User license- 5 User license packs Maintenance 24/7 - Email support + Software updates	\$ 12.00
132-34	BIOMETRICS SYSTEMS	G-SS45UL-25-MHD	SecureSuite XS Server User license - 25 User license packs Maintenance Help Desk - Phone support + knowledge base + updates	\$ 67.65
132-34	BIOMETRICS SYSTEMS	G-SS45UL-25-M9/5	SecureSuite XS Server User license - 25 User license packs Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 90.20
132-34	BIOMETRICS SYSTEMS	G-SS45UL-25-M24/7	SecureSuite XS Server User license - 25 User license packs Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 112.75
132-34	BIOMETRICS SYSTEMS	G-SS45UL-25-W9/5	SecureSuite XS Server User license - 25 User license packs Maintenance 9/5 - Email support	\$ 27.06
132-34	BIOMETRICS SYSTEMS	G-SS45UL-25-W24/7	SecureSuite XS Server User license - 25 User license packs Maintenance 24/7 - Email support + Software updates	\$ 54.12
132-34	BIOMETRICS SYSTEMS	G-SS45UL-50-MHD	SecureSuite XS Server User license - 50 User license packs Maintenance Help Desk - Phone support + knowledge base + updates	\$ 128.55
132-34	BIOMETRICS SYSTEMS	G-SS45UL-50-M9/5	SecureSuite XS Server User license - 50 User license packs Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 171.40
132-34	BIOMETRICS SYSTEMS	G-SS45UL-50-M24/7	SecureSuite XS Server User license - 50 User license packs Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 214.25

SIN	SECTION DESCRIPTION	IOS ORDER NUMBER	PRODUCT DESCRIPTION	Price
132-34	BIOMETRICS SYSTEMS	G-SS45UL-50-W9/5	SecureSuite XS Server User license - 50 User license packs Maintenance 9/5 - Email support	\$ 51.42
132-34	BIOMETRICS SYSTEMS	G-SS45UL-50-W24/7	SecureSuite XS Server User license - 50 User license packs Maintenance 24/7 - Email support + Software updates	\$ 102.84
132-34	BIOMETRICS SYSTEMS	G-SS45UL-100-MHD	SecureSuite XS Server User license - 100 User license packs Maintenance Help Desk - Phone support + knowledge base + updates	\$ 244.35
132-34	BIOMETRICS SYSTEMS	G-SS45UL-100-M9/5	SecureSuite XS Server User license - 100 User license packs Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 325.80
132-34	BIOMETRICS SYSTEMS	G-SS45UL-100-M24/7	SecureSuite XS Server User license - 100 User license packs Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 407.25
132-34	BIOMETRICS SYSTEMS	G-SS45UL-100-W9/5	SecureSuite XS Server User license - 100 User license packs Maintenance 9/5 - Email support	\$ 97.74
132-34	BIOMETRICS SYSTEMS	G-SS45UL-100-W24/7	SecureSuite XS Server User license - 100 User license packs Maintenance 24/7 - Email support + Software updates	\$ 195.48
132-34	BIOMETRICS SYSTEMS	G-SS45UL-250-MHD	SecureSuite XS Server User license - 250 User license packs Maintenance Help Desk - Phone support + knowledge base + updates	\$ 580.35
132-34	BIOMETRICS SYSTEMS	G-SS45UL-250-M9/5	SecureSuite XS Server User license - 250 User license packs Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 773.80
132-34	BIOMETRICS SYSTEMS	G-SS45UL-250-M24/7	SecureSuite XS Server User license - 250 User license packs Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 967.25
132-34	BIOMETRICS SYSTEMS	G-SS45UL-250-W9/5	SecureSuite XS Server User license - 250 User license packs Maintenance 9/5 - Email support	\$ 232.14
132-34	BIOMETRICS SYSTEMS	G-SS45UL-250-W24/7	SecureSuite XS Server User license - 250 User license packs Maintenance 24/7 - Email support + Software updates	\$ 464.28
132-34	BIOMETRICS SYSTEMS	G-SS45UL-500-MHD	SecureSuite XS Server User license - 500 User license packs Maintenance Help Desk - Phone support + knowledge base + updates	\$ 1,102.65
132-34	BIOMETRICS SYSTEMS	G-SS45UL-500-M9/5	SecureSuite XS Server User license - 500 User license packs Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 1,470.20
132-34	BIOMETRICS SYSTEMS	G-SS45UL-500-M24/7	SecureSuite XS Server User license - 500 User license packs Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 1,837.75
132-34	BIOMETRICS SYSTEMS	G-SS45UL-500-W9/5	SecureSuite XS Server User license - 500 User license packs Maintenance 9/5 - Email support	\$ 441.06
132-34	BIOMETRICS SYSTEMS	G-SS45UL-500-W24/7	SecureSuite XS Server User license - 500 User license packs Maintenance 24/7 - Email support + Software updates	\$ 882.12
132-34	BIOMETRICS SYSTEMS	G-SS45UL-1K-MHD	SecureSuite XS Server User license - 1K User license packs Maintenance Help Desk - Phone support + knowledge base + updates	\$ 2,095.05
132-34	BIOMETRICS SYSTEMS	G-SS45UL-1K-M9/5	SecureSuite XS Server User license - 1K User license packs Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 2,793.40
132-34	BIOMETRICS SYSTEMS	G-SS45UL-1K-M24/7	SecureSuite XS Server User license - 1K User license packs Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 3,491.75
132-34	BIOMETRICS SYSTEMS	G-SS45UL-1K-W9/5	SecureSuite XS Server User license - 1K User license packs Maintenance 9/5 - Email support	\$ 838.02
132-34	BIOMETRICS SYSTEMS	G-SS45UL-1K-W24/7	SecureSuite XS Server User license - 1K User license packs Maintenance 24/7 - Email support + Software updates	\$ 1,676.04
132-34	BIOMETRICS SYSTEMS	G-SS45UL-5K-MHD	SecureSuite XS Server User license - 5K User license packs Maintenance Help Desk - Phone support + knowledge base + updates	\$ 9,453.75
132-34	BIOMETRICS SYSTEMS	G-SS45UL-5K-M9/5	SecureSuite XS Server User license - 5K User license packs Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 12,605.00
132-34	BIOMETRICS SYSTEMS	G-SS45UL-5K-M24/7	SecureSuite XS Server User license - 5K User license packs Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 15,756.25
132-34	BIOMETRICS SYSTEMS	G-SS45UL-5K-W9/5	SecureSuite XS Server User license - 5K User license packs Maintenance 9/5 - Email support	\$ 3,781.50

SIN	SECTION DESCRIPTION	IOS ORDER NUMBER	PRODUCT DESCRIPTION	Price
132-34	BIOMETRICS SYSTEMS	G-SS45UL-5K-W24/7	SecureSuite XS Server User license - 5K User license packs Maintenance 24/7 - Email support + Software updates	\$ 7,563.00
132-34	BIOMETRICS SYSTEMS	G-SS45UL-10K-MHD	SecureSuite XS Server User license - 10K User license packs Maintenance Help Desk - Phone support + knowledge base + updates	\$ 17,962.05
132-34	BIOMETRICS SYSTEMS	G-SS45UL-10K-MHD	SecureSuite XS Server User license - 10K User license packs Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 23,949.40
132-34	BIOMETRICS SYSTEMS	G-SS45UL-10K-M24/7	SecureSuite XS Server User license - 10K User license packs Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 29,936.75
132-34	BIOMETRICS SYSTEMS	G-SS45UL-10K-W9/5	SecureSuite XS Server User license - 10K User license packs Maintenance 9/5 - Email support	\$ 7,184.82
132-34	BIOMETRICS SYSTEMS	G-SS45UL-10K-W24/7	SecureSuite XS Server User license - 10K User license packs Maintenance 24/7 - Email support + Software updates	\$ 14,369.64
132-34	BIOMETRICS SYSTEMS	G-SS45PL-S-MD	SecureSuite XS Server Maintenance Help Desk - Phone support + knowledge base + updates	\$ 224.25
132-34	BIOMETRICS SYSTEMS	G-SS45PL-S-M9/5	SecureSuite XS Server Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 299.00
132-34	BIOMETRICS SYSTEMS	G-SS45PL-S-M24/7	SecureSuite XS Server Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 373.75
132-34	BIOMETRICS SYSTEMS	G-SS45PL-S-W9/5	SecureSuite XS Server Maintenance 9/5 - Email support	\$ 89.70
132-34	BIOMETRICS SYSTEMS	G-SS45PL-S-W24/7	SecureSuite XS Server Maintenance 24/7 - Email support + Software updates	\$ 179.40
132-34	BIOMETRICS SYSTEMS	G-SS45PL-SE-MD	EAP Server Module Maintenance Help Desk - Phone support + knowledge base + updates	\$ 149.25
132-34	BIOMETRICS SYSTEMS	G-SS45PL-SE-M9/5	EAP Server Module Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 199.00
132-34	BIOMETRICS SYSTEMS	G-SS45PL-SE-M24/7	EAP Server Module Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 248.75
132-34	BIOMETRICS SYSTEMS	G-SS45PL-SE-W9/5	EAP Server Module Maintenance 9/5 - Email support	\$ 59.70
132-34	BIOMETRICS SYSTEMS	G-SS45PL-SE-W24/7	EAP Server Module Maintenance 24/7 - Email support + Software updates	\$ 119.40
132-34	BIOMETRICS SYSTEMS	G-ST45PL-C-MHD	SecureTec AP Client Maintenance Help Desk - Phone support + knowledge base + updates	\$ 2.70
132-34	BIOMETRICS SYSTEMS	G-ST45PL-C-M9/5	SecureTec AP Client Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 3.60
132-34	BIOMETRICS SYSTEMS	G-ST45PL-C-M24/7	SecureTec AP Client Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 4.50
132-34	BIOMETRICS SYSTEMS	G-ST45PL-C-W9/5	SecureTec AP Client Maintenance 9/5 - Email support	\$ 1.08
132-34	BIOMETRICS SYSTEMS	G-ST45PL-C-W24/7	SecureTec AP Client Maintenance 24/7 - Email support + Software updates	\$ 2.16
132-34	BIOMETRICS SYSTEMS	G-ST45PL-S-MHD	SecureTec AP Server Maintenance Help Desk - Phone support + knowledge base + updates	\$ 674.25
132-34	BIOMETRICS SYSTEMS	G-ST45PL-S-M9/5	SecureTec AP Server Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 899.00
132-34	BIOMETRICS SYSTEMS	G-ST45PL-S-M24/7	SecureTec AP Server Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 1,123.75
132-34	BIOMETRICS SYSTEMS	G-ST45PL-S-W9/5	SecureTec AP Server Maintenance 9/5 - Email support	\$ 269.70
132-34	BIOMETRICS SYSTEMS	G-ST45PL-S-W24/7	SecureTec AP Server Maintenance 24/7 - Email support + Software updates	\$ 539.40
132-34	BIOMETRICS SYSTEMS	G-ST45PL-S	SecureTec SDK Maintenance Help Desk - Phone support + knowledge base + updates	\$ 1,798.00
132-34	BIOMETRICS SYSTEMS	G-ST45PL-S	SecureTec SDK Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 2,697.00
132-34	BIOMETRICS SYSTEMS	G-ST45PL-S	SecureTec SDK Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 3,596.00

SIN	SECTION DESCRIPTION	IOS ORDER NUMBER	PRODUCT DESCRIPTION	Price
132-34	BIOMETRICS SYSTEMS	G-ST45PL-S	SecureTec SDK Maintenance 9/5 - Email support	\$ 674.25
132-34	BIOMETRICS SYSTEMS	G-ST45PL-S	SecureTec SDK Maintenance 24/7 - Email support + Software updates	\$ 1,348.50
132-34	Livescan Solution	ICS-CS01-EN001-MHD	Identity Capture Station - Civil Solution - Basic Maintenance Help Desk - Phone support + knowledge base + updates	\$ 2,290.20
132-34	Livescan Solution	ICS-CS01-EN001-M9/5	Identity Capture Station - Civil Solution - Basic Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 3,053.60
132-34	Livescan Solution	ICS-CS01-EN001-M24/7	Identity Capture Station - Civil Solution - Basic Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 3,817.00
132-34	Livescan Solution	ICS-CS01-EN001-W9/5	Identity Capture Station - Civil Solution - Basic Maintenance 9/5 - Email support	\$ 916.08
132-34	Livescan Solution	ICS-CS01-EN001-W24/7	Identity Capture Station - Civil Solution - Basic Maintenance 24/7 - Email support + Software updates	\$ 1,832.16
132-34	Livescan Solution	ICS-CS01-EN001-MHD	Identity Capture Station - Civil Solution - Silver Maintenance Help Desk - Phone support + knowledge base + updates	\$ 2,605.20
132-34	Livescan Solution	ICS-CS01-EN001-M9/5	Identity Capture Station - Civil Solution - Silver Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 3,473.60
132-34	Livescan Solution	ICS-CS01-EN001-M24/7	Identity Capture Station - Civil Solution - Silver Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 4,342.00
132-34	Livescan Solution	ICS-CS01-EN001-W9/5	Identity Capture Station - Civil Solution - Silver Maintenance 9/5 - Email support	\$ 1,042.08
132-34	Livescan Solution	ICS-CS01-EN001-W24/7	Identity Capture Station - Civil Solution - Silver Maintenance 24/7 - Email support + Software updates	\$ 2,084.16
132-34	Livescan Solution	ICS-CS01-EN001-MHD	Identity Capture Station - Civil Solution - Gold Maintenance Help Desk - Phone support + knowledge base + updates	\$ 3,622.20
132-34	Livescan Solution	ICS-CS01-EN001-M9/5	Identity Capture Station - Civil Solution - Gold Maintenance 9/5 - Knowledge base + 5 incident resolutions + updates	\$ 4,829.60
132-34	Livescan Solution	ICS-CS01-EN001-M24/7	Identity Capture Station - Civil Solution - Gold Maintenance 24/7 - Knowledge base + 10 incident resolutions + updates	\$ 6,037.00
132-34	Livescan Solution	ICS-CS01-EN001-W9/5	Identity Capture Station - Civil Solution - Gold Maintenance 9/5 - Email support	\$ 1,448.88
132-34	Livescan Solution	ICS-CS01-EN001-W24/7	Identity Capture Station - Civil Solution - Gold Maintenance 24/7 - Email support + Software updates	\$ 2,897.76
132-34	Livescan Component Software	ICS-WSQ-A-MHD	Maintenance Help Desk	\$ 180.10
132-34	Livescan Component Software	ICS-WSQ1K-MHD	Maintenance Help Desk	\$ 180.10
132-34	Livescan Component Software	ICS-NISTPACK-WK-MHD	Maintenance Help Desk	\$ 315.88
132-34	Livescan Component Software	ICS-NISTPACK-WKP-MHD	Maintenance Help Desk	\$ 423.00
132-34	Livescan Component Software	ICS-ACCUPRINT-WK-MHD	Maintenance Help Desk	\$ 216.00
132-34	Livescan Component Software	ICS-ACCUSCAN-MOD-MHD	Maintenance Help Desk	\$ 72.00
132-34	Livescan Component Software	ICS-SEQCHECK-MOD-MHD	Maintenance Help Desk	\$ 72.00
132-34	Livescan Component Software	ICS-NISTPACK-SR-MHD	Maintenance Help Desk	\$ 1,798.20
132-34	Livescan Component Software	ICS-ACCUPRINT-SR-MHD	Maintenance Help Desk	\$ 1,798.20

SIN	SECTION DESCRIPTION	IOS ORDER NUMBER	PRODUCT DESCRIPTION	Price
132-50	BIOMETRICS SYSTEMS IAT	G-SS4-IAT-1DAY	Installation and Training; One Day: Standard one day on-site installation and training service. Includes installation and training to be completed in one business day. Training day is broken up into two classes: one for Operators (up to 6 people) and fo	\$ 2,146.25
132-50	BIOMETRICS SYSTEMS IAT	G-SS4-IAT-2DAY	Installation and Training; Two Day: Standard two day on-site installation and training services. Includes one day of installation and one day of training. Training day is broken up into two classes of 4 hours each: one four hour class for Operators	\$ 3,262.30
132-50	BIOMETRICS SYSTEMS IAT	G-SS4-IAT-ADDDAY	Installation and Training; Additional Contiguous Day On-Site: Additional contiguous day of installation and/or training services. Required when standard IAT services are insufficient for completion of required activities. Includes all travel and related	\$ 1,545.30
132-50	BIOMETRICS SYSTEMS IAT	G-SS4-IAT-CUSTOM	Installation and Training; Custom Services: Installation and training services offered on a time and expenses basis. Quoted for customers whose livescan/field upgrade installation and training requirements necessitate custom quotation. Custom quotation	Quote
132-50	BIOMETRICS SYSTEMS IAT	G-SS4-IFUG-1DAY	Installation; Field Upgrade; One Day: One day on-site installation service for field upgrades. Includes installation, and training if necessary, for field upgrades to existing system(s) to be completed in one business day. Includes all travel and relate	\$ 2,146.25
132-50	BIOMETRICS SYSTEMS IAT	G-SS4-IFUG-ADDDAY	Installation; Field Upgrade: Additional Contiguous Day On-Site: Additional Contiguous Day On-Site: Additional contiguous day of on-site installation service for field upgrades. Includes installation, and training if necessary, for field upgrades to exist	\$ 1,545.30
132-50	Livescan Solution IAT	G-ICS-IAT-1DAY	Installation and Training; One Day: Standard one day on-site installation and training service. Includes installation and training to be completed in one business day. Training day is broken up into two classes: one for Operators (up to 6 people) and fo	\$ 2,146.25
132-50	Livescan Solution IAT	G-ICS-IAT-2DAY	Installation and Training; Two Day: Standard two day on-site installation and training services. Includes one day of installation and one day of training. Training day is broken up into two classes of 4 hours each: one four hour class for Operators	\$ 3,262.30
132-50	Livescan Solution IAT	G-ICS-IAT-ADDDAY	Installation and Training; Additional Contiguous Day On-Site: Additional contiguous day of installation and/or training services. Required when standard IAT services are insufficient for completion of required activities. Includes all travel and related	\$ 1,545.30
132-50	Livescan Solution IAT	G-ICS-IAT-CUSTOM	Installation and Training; Custom Services: Installation and training services offered on a time and expenses basis. Quoted for customers whose livescan/field upgrade installation and training requirements necessitate custom quotation. Custom quotation	Quote
132-50	Livescan Solution IAT	G-ICS-IFUG-1DAY	Installation; Field Upgrade; One Day: One day on-site installation service for field upgrades. Includes installation, and training if necessary, for field upgrades to existing system(s) to be completed in one business day. Includes all travel and relate	\$ 2,146.25
132-50	Livescan Solution IAT	G-ICS-IFUG-ADDDAY	Installation; Field Upgrade: Additional Contiguous Day On-Site: Additional Contiguous Day On-Site: Additional contiguous day of on-site installation service for field upgrades. Includes installation, and training if necessary, for field upgrades to exist	\$ 1,545.30

SIN	SECTION DESCRIPTION	IOS ORDER NUMBER	PRODUCT DESCRIPTION	Price
132-08	Livescan Solution	IOS-HW-HLITE-USB	Handi Light - LIVESCAN Hardware I/O Software Handi Light User Guide to help track of each fingerprint being captured - USB Human Interface Device	\$ 139.95
132-12	Livescan Solution	IOS-HW-HLITE-USB-MHD	Handi Light - LIVESCAN Hardware Maintenance Help Desk - Phone support + knowledge base + updates	\$ 20.99
132-12	Livescan Solution	IOS-HW-HLITE-USB-M9/5	Handi Light - LIVESCAN Hardware Maintenance 9/5 - Knowledge base + 5 phone incident resolutions + updates	\$ 27.99
132-12	Livescan Solution	IOS-HW-HLITE-USB-M24/7	Handi Light - LIVESCAN Hardware Maintenance 24/7 - Knowledge base + 10 phone incident resolutions + updates	\$ 34.99
132-12	Livescan Solution	IOS-HW-HLITE-USB-W9/5	Handi Light - LIVESCAN Hardware Maintenance 9/5 - Email support + Hardware repair	\$ 8.40
132-12	Livescan Solution	ICS-LSI LITE-UE-W24/7	Handi Light - LIVESCAN Hardware Maintenance 24/7 - Email support + Software updates + Hardware repair	\$ 16.79
132-33	Livescan Component Software	ICS-LCS-LSCIVIL-A	Quantity 1-50 Livescan Capture Platofrm - Civil Submission Provides centralized Livescan reader interface. Enables systems that receive livescan images from Crossmatch and Smiths Heimann for Civil submission	\$ 1,995.00
132-34	Livescan Component Software	ICS-LCS-LSCIVIL-MHD	Maintenance Help Desk	\$ 359.10
132-33	Livescan Component Software	ICS-LCS-LSCIVIL-B	Quantity 51-100 Livescan Capture Platofrm - Civil Submission Provides centralized Livescan reader interface. Enables systems that receive livescan images from Crossmatch and Smiths Heimann for Civil submission	\$ 1,396.50
132-33	Livescan Component Software	ICS-LCS-LSCIVIL-C	Quantity 101-250 Livescan Capture Platofrm - Civil Submission Provides centralized Livescan reader interface. Enables systems that receive livescan images from Crossmatch and Smiths Heimann for Civil submission	\$ 997.00
132-33	Livescan Component Software	ICS-LCS-LSCIVIL-D	Quantity 251-500 Livescan Capture Platofrm - Civil Submission Provides centralized Livescan reader interface. Enables systems that receive livescan images from Crossmatch and Smiths Heimann for Civil submission	\$ 798.00

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**VIII. TERMS AND CONDITIONS APPLICABLE TO  
AUTHENTICATION PRODUCTS AND SERVICES  
(SPECIAL ITEM NUMBER 132-60)**

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**SPECIAL ITEM NUMBER (SIN) 132-60 AUTHENTICATION PRODUCTS AND SERVICES (FPDS D399)**

**1. ORDER**

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering authentication products and services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.
- c. When placing an order, ordering activities may deal directly with the contractor or ordering activities may send the requirement to the Program Management Office to received assisted services for a fee.

**2. PERFORMANCE OF SERVICES**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of ACES Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

**3. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

#### **4. INSPECTION OF SERVICES**

The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

#### **5. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite services.

#### **6. INDEPENDENT CONTRACTOR**

All services performed by the Contractor under the terms of this contract shall be an independent Contractor, and not as an agent or employee of the ordering activity.

#### **7. ORGANIZATIONAL CONFLICTS OF INTEREST**

##### **a. Definitions.**

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

## **8. INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for products and/or services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

## **9. PAYMENTS**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003)) applies to labor-hour orders placed under this contract.

## **10. RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

## **11. INCIDENTAL SUPPORT COSTS**

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

## **12. APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

**13. DESCRIPTION OF AUTHENTICATION PRODUCTS, SERVICES AND PRICING**

<b>PKI STAFF</b>	
<b>DESCRIPTION:</b>	These subject matter experts in the respective concentrations of engineering, analyzes and studies PKI complex system requirements science, and finance apply sound analysis, business practices, and scientific expertise to solve a wide variety of customer problems. These may include conducting reengineering efforts of complex financial processes and systems; applying advanced scientific technologies in systems, experiments and demonstrations; and introducing into systems the application of leading edge technological developments. Equivalent experience may be substituted for a degree.
<b>MINIMUM/GENERAL EXPERIENCE:</b>	Expert in the one of the following areas: business; business management; financial management; systems management; operations research; computer science; engineering; physics; math; behavioral science or related areas. May have published articles or books in field of expertise and/or made presentations at professional conferences.
<b>FUNCTIONAL RESPONSIBILITY:</b>	Assists in developing programs and implementing creative and innovative solutions to the customer's problems. Researches and analyzes customer requirements. Applies expert knowledge to determine accuracy and reasonableness of data. Documents and summarizes the results and develops and recommends creative and innovative solutions to the customer's problems.

**Labor Category: Biometrics Engineer**

Functional Responsibilities: Provides support in highly technical or highly complex environments and/or provides technical leadership and direction. Analyzes user needs to determine functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Identifying resources required for each task.

Education and Experience: Bachelor's Degree in Computer Science, Information Systems, Engineering, Business, or related field, and experience in a highly specialized field of Biometrics and Identity Management Solutions supporting enterprise-specific, customized information management systems, or large-scale systems development and maintenance.

**Labor Category: Sr. Biometrics Engineer**

Functional Responsibilities: Provides support in highly technical or highly complex environments and/or provides technical leadership and direction. Analyzes user needs to determine functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Identifying resources required for each task.

Education and Experience: Bachelor's Degree in Computer Science, Information Systems, Engineering, Business, or related field, and experience in a highly specialized field of Biometrics and Identity Management Solutions supporting enterprise-specific, customized information management systems, or large-scale systems development and maintenance.

Order #	Level	Labor Category	Minimum Education	Minimum Experience
IOS-5600	Level 1	Biometrics Engineer	Bachelor's Degree	3 years
IOS-5601	Level 2	Biometrics Engineer	Bachelor's Degree	5 years
IOS-5602	Level 1	Sr. Biometrics Engineer	Master's Degree	10 years
IOS-5603	Level 2	Sr. Biometrics Engineer	Master's Degree	13 years
IOS-5604	Level 3	Sr. Biometrics Engineer	Master's Degree	15 years

				Year 1
Order #	Level	Labor Category	IOS Category	Contractor Site Rate
IOS-5600	Level 1	Biometrics Engineer	PKI Staff	\$ 64.99
IOS-5601	Level 2	Biometrics Engineer	PKI Staff	\$ 95.94
IOS-5602	Level 1	Sr. Biometrics Engineer	PKI Staff	\$ 179.94
IOS-5603	Level 2	Sr. Biometrics Engineer	PKI Staff	\$ 235.50
IOS-5604	Level 3	Sr. Biometrics Engineer	PKI Staff	\$ 288.80

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## IX. USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

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### PREAMBLE

I/O Software, Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

### COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact **(Jay Hajeer, 703-738-9267, [jhajeer@iosoftware.com](mailto:jhajeer@iosoftware.com), 703-852-7914)**.



BPA NUMBER \_\_\_\_\_

I/O Software, Inc.  
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) \_\_\_\_\_, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be \_\_\_\_\_.

(4) This BPA does not obligate any funds.

(5) This BPA expires on \_\_\_\_\_ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;

(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor’s invoice, the provisions of this BPA will take precedence.

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BASIC GUIDELINES FOR USING  
“CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.